

HSM rapid deployment

Service description

The Entrust HSM rapid deployment engagement deploys Entrust HSM products within a Customer environment. A Entrust consultant works with customer personnel to plan and document an efficient deployment strategy.

During the rapid deployment Entrust will:

- Conduct a preliminary discussion to assess the customer's exact requirements
- Provide a pre-installation checklist to prepare for the installation
- Assist the customer to install and configure up to four (4) HSMs at a single site, including:
 - Install and configure hardware security devices
 - Install and configure nShield® HSM software packages
 - Establish a working Security World aligned with customer requirements
- Provide knowledge transfer during the deployment, giving customer personnel the opportunity to shadow the implementation

This engagement will provide the following deliverables:

- Engagement plan
- Post-deployment procedural report

Entrust submits the deliverables to you in electronic format, specifically a Microsoft Word document compatible with MS Office 10 or higher within five (5) business days after the end of deployment. You have five (5) business days to review the deliverables, edit and/or append comments, and return them to Entrust. Upon receipt of those edits, Entrust prepares a final deliverable submission.

Entrust typically performs this service onsite. Any travel, lodging, or sustenance expenses for on-site service delivery are NOT included in the scope or price of this service offering. The customer agrees to reimburse Entrust for reasonable travel costs incurred during the execution of this service offering. This service must be scheduled as two (2) consecutive work days.



Successful deployment requires the following customer activities:

- Customer completes the following items prior to services scheduling:
 - Procure and place devices on site prior to commencement of services
 - Physically set up new HSM appliances in customer's data centers and have physical access or remote connectivity to them
 - Implement required firewall rules
 - Define engagement planning in the Services Schedule
- Customer makes systems available to Entrust during the scheduled professional services hours of 8:30 am to 5:00 pm in the customer's time zone unless alternate hours are agreed in to advance. Alternate hours may impact scheduling and travel costs
- Customer ensures access to all deployment related key personnel, including:
 - System administrators
 - Network administrators

This service description incorporates by reference and is governed by all of the terms and conditions, which can be obtained from: entrust.com/-/media/documentation/licensingandagreements/ncipher-securityworldwide-general-terms-and-conditions.pdf, unless the customer has an existing master services agreement ("MSA"), in which case the terms of that agreement shall govern.

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SKU: PS-HSM-RD

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