FIRMWARE SERIAL NUMBER LOOK-UP AND REFERENCE GUIDE

Before downloading the latest version of firmware **(D2 or D3)** from Entrust Datacard, please ensure you are downloading the correct version for your printer. There are two options:

Option 1 (best for one printer):
Enter your serial number into the serial number field on the download page at **entrust.com/infocus** and your computer will automatically download the correct version based on your serial number. See picture on the right for where to locate your number.

Option 2 (best if you have multiple printers):
If you have multiple printers to upgrade, you only need to download the firmware once and it can be used for all printers that fall within the same serial # range. Please refer to the chart below to see what printers require which version. Enter the serial number for one of your printers in that range and begin the firmware download - this firmware can then be saved and transfered to other computers and printers.

If you have groups of printers that require different versions of firmware, you will need to download that version separately by following the same instructions as above.

Product Model	If Serial Number is...	Update to Firmware	Starting Serial Number
CD800	<C20000	D2	C10000
CD800	>=C20000	D3	C10000
CD800 with lamination	>=C20000	D3	C10000, KS10000 (lam)
CD820	all serial #s	D3	H10000
CE840	all serial #s	D3	G100000
CE870	all serial #s	D3	E00000
SD160	all serial #s	D2	L10000
SD260	all serial #s	D2	A10000
SD260 (Pink)	all serial #s	D2	A10000
SD260L	<D11000	D2	D10000
SD260L	>=D11000	D3	D10000
SD360	<B17000	D2	B10000
SD360	>=B17000	D3	B10000
SD460	all serial #s	D3	J10000

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