



# ENTRUST

## Firmware Release Notes

### Entrust Desktop Retransfer Printer Firmware

This document provides a summary of the new features and updates to the Artista® CR and CE Series Desktop Retransfer Printers firmware.

#### Version Information

<b>Firmware Version</b>	R4.52.2-SP1 R4.12.2-SP1
<b>Release Date</b>	November 2024
<b>Update of Released Version</b>	R4.52.2 (R4.52.2-9) R4.12.2 (R4.12.2-9)
<b>Component Versions:</b>	
• Printer	R4.52.2-5000 R4.12.2-5000
• Printer BSP	R4.50.22-5000 R4.10.22-5000
• Embosser Firmware Version	E1.1.55-2
• Laminator Firmware Version	L1.1.6-16
• TIM Impresser Module Firmware Version	I1.1.3-2
• Multi-hopper Firmware Version	M1.3.2-5000
• Laser Firmware Version	Z1.1.0-302
• Smart Card Coupler	DE-ABCM_L_DC2_211006_CCID_PCSC DE-ABCM5_CCID_DC_240130

#### Affected Printers

- Entrust Artista® CR803 and CR805 Retransfer Printer
- Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems

## Firmware Release for Dual Hardware Configurations

Artista® firmware releases now support multiple hardware configurations. These configurations are identified by the leading portion of the firmware version. R4.1x or R4.5x. firmware is available as either a stand-alone update application or as firmware files.

The firmware update application **FirmwareUpdate\_R4P.52.2-5000\_R4S.12.2-5000.exe** contains all the necessary firmware files and will automatically identify the hardware configuration and apply the correct firmware to the printer.

The FLS files **R4P\_52\_2\_5000.fls** and **R4S\_12\_2\_5000FS.fls** are used by the Adaptive Issuance™ Issuance Device Management software to update printer firmware. If you do not have this software, use the stand-alone update application to update your printer firmware.

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## R4.x2.2-SP1 Firmware Release

### Improvements

- R4.5x only: Improved communication robustness with internal single-wire smart card modules.