



ENTRUST

Release Notes

Entrust Desktop Retransfer Printer Firmware

This document provides a summary of a release to the desktop retransfer printer firmware.

Version Information

Firmware Version	R4.10.4
Release Date	March 2022
Component Versions:	
• Printer Application	R4.10.4-10
• Printer BSP	R4.1.15-1
• Embosser Firmware Version	E1.1.51-1
• Laminator Firmware Version	L1.1.6-15
• Laser Firmware Version	Z1.1.0-302
• Multi-hopper Firmware Version	M1.1.6-1
• Impresser Module	I1.1.3-2
• Smart Card Coupler	DE-ABCM_L_DC2_211006_CCID_PCSC
• HID Omnikey Smart Card Coupler	HID Global 5127 CK 01000069

Affected Printers

- Entrust Artista® CR805 Retransfer Printer
- Entrust Artista® CR803 Retransfer Printer
- Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems

Changes from R4.10.3-SP5

This firmware service pack includes the following changes

- Added support for primerless receptor ribbon (CMYKR).
- Reduction in flash when printing with primerless ribbons.
- Improved multi-hopper pick robustness.
- A missing hopper in a locking multi-hopper reports as missing instead of unlocked.
- Improved Wi-Fi firewall protection.
- Improved tactile impresser module operation.
- Improved Duali single-wire AutoPPS behavior.