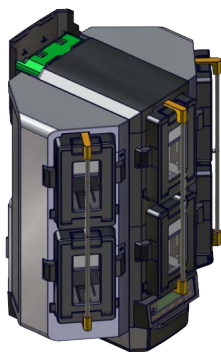




ENTRUST

Artista® Multi-Hopper Installation Instructions



These instructions apply to the Entrust Artista® CR805 Retransfer Card Printer and the Entrust Artista® CR825, CE875 and RS4 Instant Financial Issuance Systems and the following installation kits:

Installation Kit	CR805	CR825	CE875	RS4
Multi-Hopper, Locking	Yes	Yes	Yes	Yes
Multi-Hopper, Non-Locking	Yes	No	No	No



Installation of the multi-hopper on Artista CR/CE series printers requires firmware version:

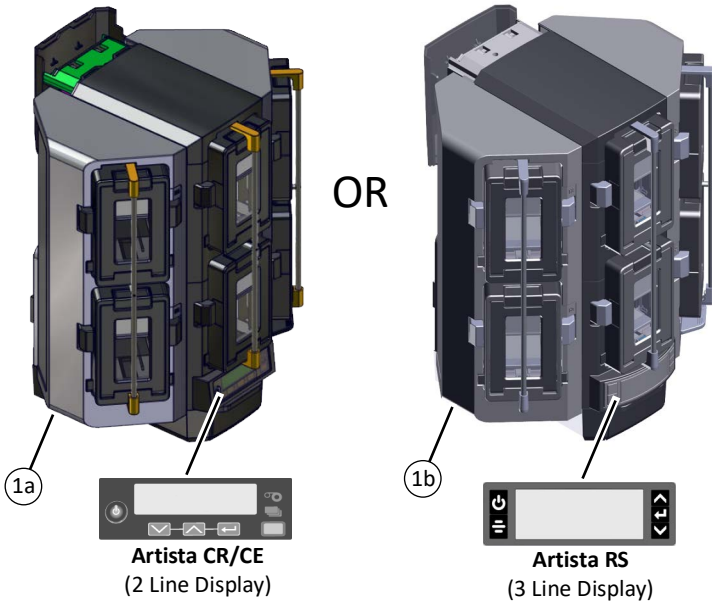
- R4.52.1 / R4.12.1 or newer on locking and non-locking multi-hoppers.

Refer to **Caution** on page 3 for additional information on firmware compatibility and updates.

Installation Kit Contents

The following parts are included in the installation kit:

Item	Qty.	Description
1a	1	Multi-Hopper, Artista CR/CE, 2 Line LCD Display
1b	1	Multi-Hopper, Artista RS, 3 Line LCD Display



Caution: Do not install an incompatible multi-hopper on the printer. Equipment damage may result.

- CR/CE series printers are only compatible with 2 line LCD display multi-hoppers.
- RS series printers are only compatible with 3 line LCD display multi-hoppers.

Additional Tools and Materials

Items not supplied with this kit:

- The printer's *Installation and Administrator's Guide*

Installation Procedure

The installation of this kit adds a multi-hopper to Artista printer.



Caution: Installation of the multi-hopper on Artista CR/CE series printers requires firmware version:

- R4.52.1 / R4.12.1 or newer on locking and non-locking multi-hoppers.

Installing a multi-hopper on printers with incompatible firmware will result in excessive noise, stalls and retries while picking cards. Condition **275 Multi-hopper error** or **276 Multi-hopper card jam** may display on the printers LCD panel when the multi-hopper is used with incompatible firmware.

If needed, update the printer firmware to a version compatible with the multi-hopper. If excessive noise, stalls, and retries continue to occur after upgrading to the minimum compatible firmware version, contact Entrust service to restore proper multi-hopper operation.

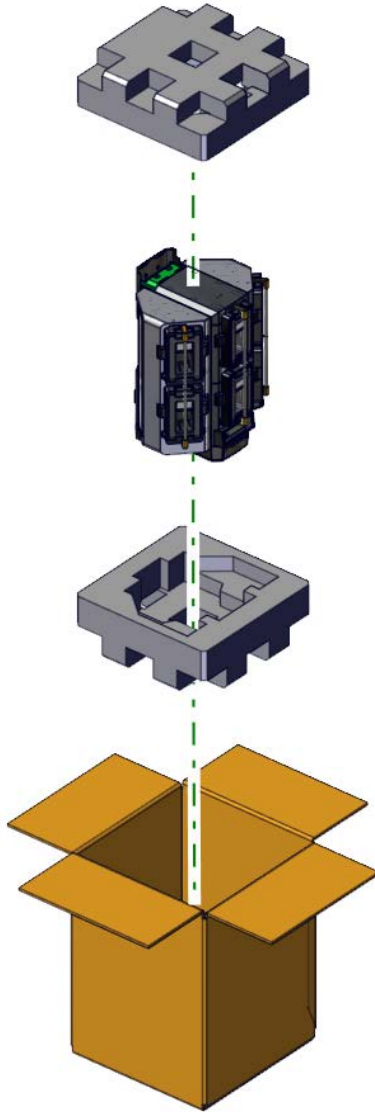
Americas: +1 800.328.3996 or +1 952.988.2316

Europe, Middle East, Africa: +44 1489555627

Asia Pacific: +852 2821 0126

Install the Hardware

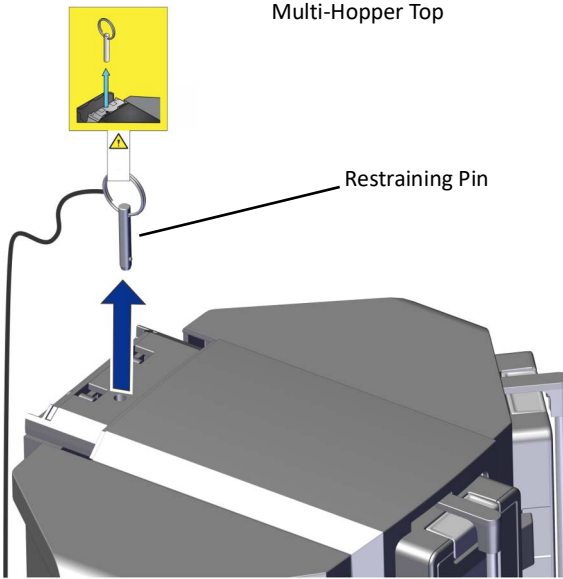
1. Unpack and secure the multi-hopper.
 - a. Remove the multi-hopper from the shipping cartons.



- b. Remove the restraining pins.



Save the restraining pins.



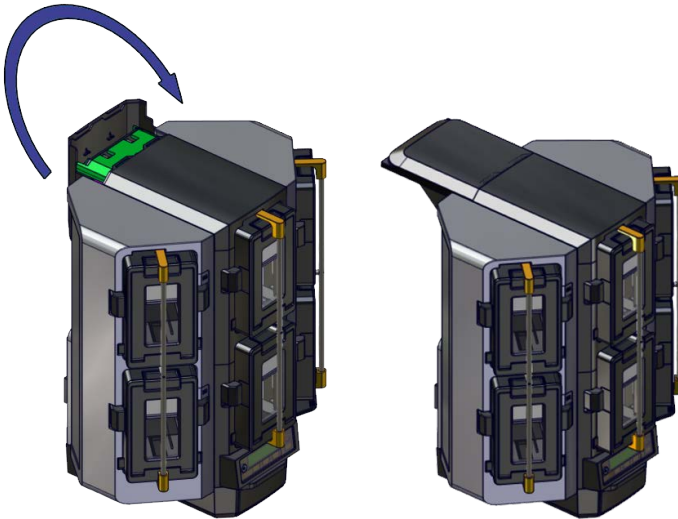
- C. Remove the black cardboard cover attached to the bottom of the multi-hopper.



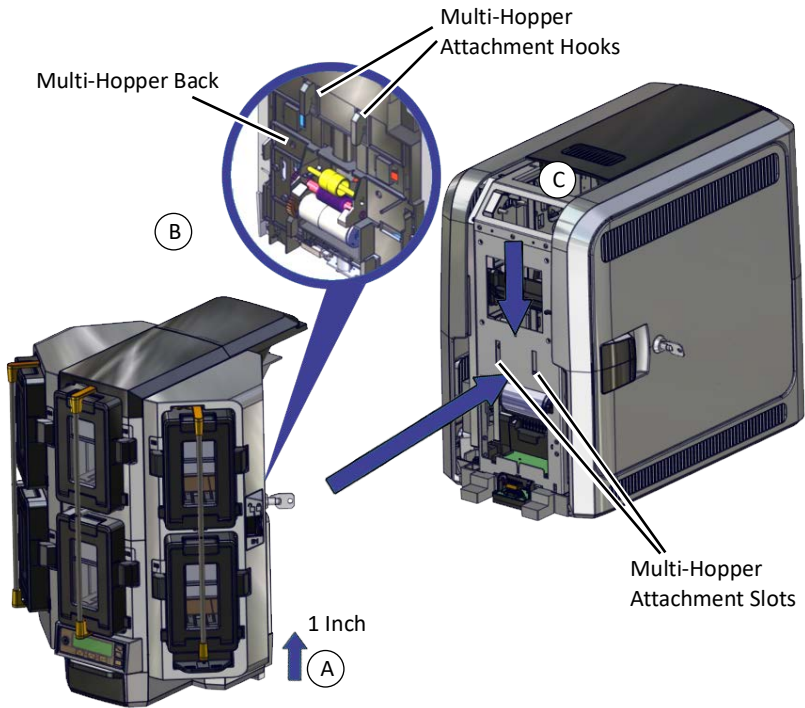
2. Ensure that the printer is hopperless and configured for multi-hopper installation.



3. Open the multi-hopper transition by lifting it up at the back of the multi-hopper.



4. Install the multi-hopper on the printer.
 - a. Lift the multi-hopper up one inch.
 - b. Align the attachment hooks in the back of the multi-hopper with the attachment slots in the front of the printer.
 - c. Push the multi-hopper into the printer and gently lower until the multi-hopper is seated into the printer.



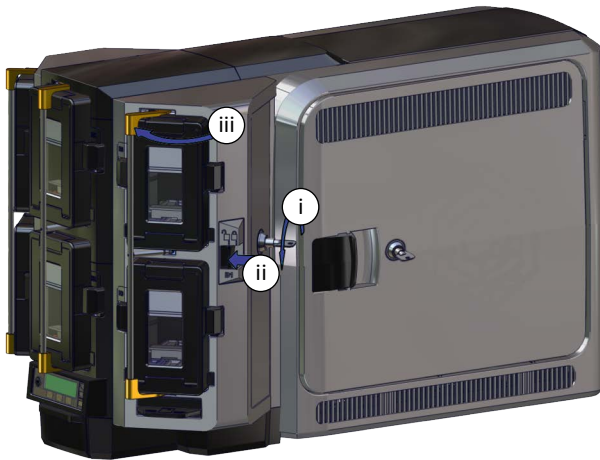
5. Load cards into the multi-hopper.

- a. Unlock the multi-hopper if the multi-hopper has locks.

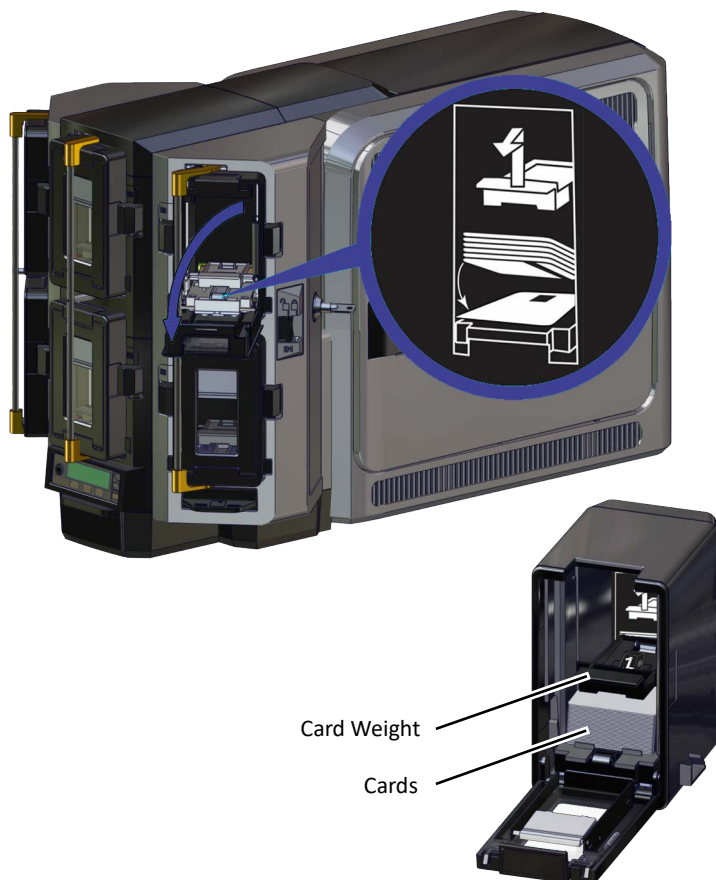


Non-locking multi-hoppers do not require unlocking.

- i. Unlock the multi-hopper lock.
- ii. Slide the lock bar release button (B1) to the left.
- iii. Rotate a lock bar to the left.



- b. Press the cartridge release button at the top of the cartridge and open the cartridge door.
- c. Lift the card weight to the top of the cartridge and pull it forward until it locks in position.
- d. Load the cards into the cartridge.
- e. Close the cartridge door to release the card weight so that it rests on top of the cards.



- 6. Connect the network or USB cable to the printer.
- 7. Connect the power cord to the printer.
- 8. Press the power button and power on the printer.

Notes



ENTRUST

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California Proposition 65 Compliance

WARNING: This product contains chemicals, including lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. ***Wash hands after handling.***



WARNING: This product can expose you to chemicals including Di(2-ethylhexyl) phthalate (DEHP), which is known to the State of California to cause cancer, and Di(2-ethylhexyl)phthalate (DEHP) and Butyl benzyl phthalate (BBP), which are known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov and <https://www.entrust.com/legal-compliance/environmental-product-certifications>.

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