



ENTRUST

IDENTITY ENTERPRISE

PRIVACY STATEMENT

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Identity Enterprise

Last Updated: May 20, 2021

Identity Enterprise

This product privacy notice describes how Identity Enterprise collects and processes personal data pursuant to applicable data privacy laws.

Description

Identity Enterprise is an integrated identity & access management (IAM) solution for strong digital security. Identity Enterprise can be deployed on-premises or as a virtual appliance.

Personal Data Collection and Processing

Personal Data Type	Mandatory/Optional	Purpose for Processing
Audit information (user actions such as authentication times, self-management actions)	Mandatory	User authentication
Custom Attributes (as designed by customer)	Optional	User authentication
Device Fingerprint	Optional	User authentication
Email Address	Optional	User authentication
Geo-location Data	Optional	User authentication
IP Address	Mandatory	User authentication, Auditing
Knowledge Based Question and Answers (e.g. which street did you grow up on?)	Optional	User authentication
Name	Optional	User authentication
OTP, Hardware Token, Soft Token, Push Notification, Smart Card, Virtual Smart	Optional	User authentication

Card, Grid Card, Email, Temporary Access Code		
Password	Optional	User authentication
Phone Number	Optional	User authentication
User ID	Mandatory	User authentication

Retention Period

The personal data captured by Identity Enterprise is kept until the user is deleted by an administrator. Any other retentions periods are set by the Customer.

Use of Sub-Processors

For the current list of sub-processors, visit <https://www.entrust.com/legal-compliance/privacy/sub-processors>.

International Data Transfers

Entrust is not responsible for any cross-border transfers of personal data. Identity Enterprise is an on-premise solution which allows customers to elect where to store or transfer data.

An optional component of device reputation is available for Customers who would like to know risks associated with devices accessing their applications. This component stores anonymized device-related data in the cloud. Any cross-border transfers of personal data associated with this optional component are made in accordance with relevant data privacy law requirements (e.g., the Standard Contractual Clauses for EU personal data transferred out of the EU).

Data Protection Measures

For more information on how Entrust processes personal data collected by this product, please refer to Schedule 2, Appendix 2 of our standard customer data processing agreement (DPA) found [here](#).

Data Privacy Rights

The Customer is the data controller for all personal data collected by Identity Enterprise. Entrust Corporation, as the data processor, will assist the Customer, to the extent reasonable and practicable, in responding to verified data subject access requests the Customer receives with respect to Identity Enterprise.

Amendments to this Privacy Statement

We reserve the right to amend this Product Privacy Statement from time to time as our business, laws, regulations and industry standards evolve. Any changes are effective immediately following the posting of such changes to <https://www.entrust.com/legal-compliance/data-privacy/product-privacy-notice>. We encourage you to review this statement from time to time to stay informed.

Contact Information

For questions about this product privacy notice, please contact privacy@entrust.com. For Entrust Corporation's general privacy notice, please click [here](#).