

DIGITAL CARD SOLUTION

PRIVACY STATEMENT



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Digital Card Solution

Last updated: January 12, 2024

Digital Card Solution

This product privacy notice describes how Digital Card Solution collects and processes personal data pursuant to applicable data privacy laws.

Description

Digital Card Solution combines several different product offerings into a single SDK and/or through a set of APIs to provide a digital card solution to customers.

Personal Data Collection and Processing

| Solution | Mandatory/ Optional | Personal Data Type | Purpose for Processing |
|----------------------|------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| All | Mandatory | Username/log-in id; audit trails for back-office activities | Customer employee's data is processed in order to manage their access to the Digital Card Solution back-office website. |
| All | Optional | First and last name | Customer employee's data is processed in order to manage their access to the Digital Card Solution back-office website. Name of the users can be replaced by ID in the back-office interface upon request. |
| NFC Issuer Wallet | Mandatory | Card primary account number; mobile advertising identifier (IDFA/AAID) | End user data is processed only in order to enable in-store card payments using Digital Card Solution mobile applications and to give customer and end users |



| | | | access to their transaction history. |
|--------------------------|-----------|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NFC Issuer Wallet | Optional | Cardholder phone number | End user data is processed only in order to enable in-store card payments using Digital Card Solution mobile applications and to give customer and end users access to their transaction history. |
| Issuer TSP Hub | Mandatory | Card primary account number | End user data is processed only in order to manage digitalization of cards and digitalized card lifecycle using Digital Card Solution applications. |
| Issuer TSP Hub | Optional | Cardholder name | End user data is processed only in order to manage digitalization of cards and digitalized card lifecycle using Digital Card Solution mobile applications. |
| Token Manager | Mandatory | Card primary account number | End user data is processed only in order to enable push provisioning of cards using Digital Card Solution applications. |
| Token Manager | Optional | Cardholder name | End user data is processed only in order to enable push provisioning of cards using Digital Card Solution applications. |
| SCA/Secur e Interface | Mandatory | Mobile advertising identifier (IDFA/AAID) | End user data is processed only in order to enable strong |



| | | | authentication and secure interface features using Digital Card Solution mobile applications. |
|---------------------------------------|-----------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| SCA/Secur e Interface | Optional | Card primary account number; cardholder phone number; PIN code number | End user data is processed only in order to enable strong authentication and secure interface features using Digital Card Solution mobile applications. |
| X-Pay Push Provisionin g | Mandatory | Primary account number; first and last name | This information is required by the third-party wallet to push the card to the wallet. |
| Transactio ns Control | Mandatory | Primary account number | This information is required by the third-party service providers to provide the Transaction Control service. |
| Card Manageme nt | Mandatory | Primary account number | This information is required by the third-party service providers to provide the Card Management service. |
| Dynamic Virtual Card Numbers | Mandatory | Primary account number | This information is required by the third-party service providers to provide the Dynamic Virtual Card Number service. |

Retention Period

Personal data associated with the wallet and digitalized cards is retained until closure of the contract with the customer unless a different, explicit retention period is required by the customer and negotiated with Digital Card Solution. Logs are retained for 12 months to comply with PCI-DSS requirements, but logs do not contain PII.



Back office personal data is retained for one year unless a different, explicit retention period is required by the customer and negotiated with Digital Card Solution.

Audit records in the Digital Card Solution SIEM are kept for security and monitoring purposes and are retained for a year at a minimum. That retention period can be extended if required by the customer and negotiated with Digital Card Solution.

Use of Sub-Processors

For the current list of sub-processors, visit https://www.entrust.com/legal-compliance/data-privacy/sub-processors.

International Data Transfers

All customer personal data processed by Digital Card Solution in its role as a data processor is housed on servers residing in Ireland or the United States and maintained by AWS. To the extent that Customers are located in a different country, there may be cross-border transfers of personal data. Any cross-border transfers of personal data are made in accordance with relevant data privacy law requirements.

Data Protection Measures

For more information on how Entrust processes personal data collected by this product, please refer to Schedule 1 of our standard customer data processing addendum (DPA) found <u>here</u>.

Data Privacy Rights

The Customer is the data controller for all personal data collected by Digital Card Solution. Entrust Corporation, as the data processor, will assist the Customer, to the extent reasonable and practicable, in responding to verified data subject access requests the Customer receives with respect to Digital Card Solution.

Amendments to this Privacy Statement

We reserve the right to amend this Product Privacy Statement from time to time as our business, laws, regulations and industry standards evolve. Any changes are effective immediately following the posting of such changes to https://www.entrust.com/legal-compliance/product-privacy. We encourage you to review this statement from time to time to stay informed.

Contact Information

For questions about this product privacy notice, please contact <u>privacy@entrust.com</u>. For Entrust Corporation's general privacy notice, please click <u>here</u>.