



Identity Verification Notice

Last updated: August 28, 2026

Who we are. This identity verification step (the “Verification Service”) is provided by Entrust Corporation (“we,” “us,” “our”) on behalf of the organization that directed you here (the “Organization”). The Organization is responsible for the service or account you are trying to access and for its decision to verify your identity. We provide the verification technology to the Organization under a separate agreement.

The Organization determines why your identity is being verified and how the verification result is used. Entrust processes personal data to provide identity verification services to the Organization.

How this works. The Organization uses Entrust's identity verification service as part of its authentication, enrollment, or account access process. Information collected during this verification step and the verification result will be shared with the Organization to enable it to authenticate your identity and manage access to its services.

What this step does. You will be asked to capture images of an identity document and, where applicable, a selfie or short video, or to read the chip in your document. We analyze these to confirm the document appears authentic and matches you, and we return the result to the Organization. We do not decide whether you are approved for the Organization's service.

What we don’t do. We do not decide whether you are hired, approved, granted access, or otherwise accepted by the Organization, and we do not assess your suitability for any role or service. A verification result reflects only the outcome of the checks performed. It is not a determination of your identity or eligibility for every purpose. The Organization reviews the result and decides what action, if any, to take.

Your information. Our handling of your personal data, including sensitive data (biometric data) where applicable, is described in our [IDV Product Privacy Notice](#). The Organization's own privacy notice explains why it is verifying your identity and what it does with the result. Where required by law, you will be asked to provide separate consent before any biometric processing begins.

Using this step. You agree to use this verification process only for yourself and only with your own genuine documents. Do not submit documents belonging to another person, altered or counterfeit documents, or images that are not live captures of you, and do not attempt to interfere with, reverse engineer, or probe the verification process. We may decline or halt a verification if we detect misuse.

Our technology. The Verification Service, including its software, interfaces, models, processes, technology, designs, and related content, is owned by us or our licensors and protected by applicable intellectual property laws. You may access and use the Verification Service only for the purpose of completing the identity verification requested by the Organization. No ownership or other rights in the Verification Service or our technology are transferred to you.

Except as permitted by applicable law, you should not copy, modify, distribute, sell, sublicense, reverse engineer, decompile, disassemble, or attempt to derive or extract source code, models, algorithms, or other non-public components of the Verification Service.



No advice, no guarantees. The verification process is provided to the Organization as a technical service. We make no promises to you about its outcome, availability, or suitability for any purpose, and to the extent permitted by law we are not liable to you for any loss arising from the verification result or from your use of this step. Nothing in this notice limits any rights you have under applicable law that cannot be waived.

Availability. The service may occasionally be unavailable or affected by maintenance, network or telecommunications failures, device limitations, third-party system availability, security events, or circumstances outside our reasonable control.

We may restrict or suspend access to the Verification Service where reasonably necessary to protect its security or integrity, investigate suspected fraud or misuse, comply with applicable law, perform maintenance, or address technical or operational issues.

Our Relationship With the Organization. We provide identity verification technology and related services to the Organization. We are not your employer or prospective employer and are not acting as the Organization's employment agency, staffing provider, or employment decision maker.

Your relationship with the Organization, including any application, employment, engagement, onboarding, access, compensation, or other terms applicable to that relationship, is governed separately between you and the Organization.

Updates to This Notice. We may update this notice from time to time to reflect changes to the service, applicable law, or our practices.

The "Last updated" date above identifies when this notice was most recently revised.

Questions. For questions about the service you are accessing or the outcome of your verification, contact the Organization. For questions about how we handle your data, contact privacy@entrust.com.