

PKI Disclosure Statement

1 Introduction

This document is the PKI Disclosure Statement (“PDS”), as required by European standards ETSI EN 319 411-1 ETSI EN 411 319-2, ETSI EN 319 421, related to the Qualified Website Authentication Certificate (“QWAC”), Qualified Certificate for Electronic Seal (QSealC), and Qualified Certificate for Electronic Signature (“QSigC”) certificate services, and Qualified Time-Stamps offered by the Qualified Trust Service Provider **Entrust EU S.L.U.**, a Spanish company with VAT number ESB81188047 (“Entrust EU”).

Entrust EU issues QWAC, QSealC, and QSigC Certificates and Qualified Time-Stamps pursuant to Regulation (EU) 2024/1183 of the European Parliament and of the Council of 11 April 2024 amending Regulation (EU) No 910/2014 as regards establishing the European Digital Identity Framework (“eIDAS Regulation”) and Directive 2015/2366/EU of the European Parliament and of the Council of 25 November 2015 on payment services in the internal market (“PSD2”).

This document does not substitute or replace the Terms and Conditions of the QWAC, QSealC, QSigC, Qualified Time-Stamp certificate services nor the Entrust EU Certification Practice Statement (“CPS”) or the Entrust EU Time-stamping Practice Statement (TPS) published on the Entrust EU’s website (see below - together referred to as the “requirements”). It merely provides an overview of the key Requirements in a simplified format.

2 CA contact information

The CA can be contacted at the following address:

Corporate Offices

Entrust EU S.L.U.

Pe La Finca. Paseo Club Deportivo, 1 Bloque 3 BJ

28223 Pozuelo De Alarcón (Madrid)

Spain

Attn: Certificate Services

Support or Questions About Certificates

Tel: 1-866-267-9297 or 1-613-270-2680

Email: ecs.support@entrust.com

For questions relating to this PKI Disclosure Statement or other documents of the Entrust EU QWAC, QSealC, QSigC or Qualified Time-stamp services, please send an email to ecs.support@entrust.com.

To request revocation of a certificate, follow the on-line procedure described in the CPS (which requires the Subscriber’s credentials which are provided at certificate issuance time)



using the web page <https://www.entrust.com/support/certificate-solutions/report-a-problem> or using the email address problemreport@entrust.com. For further information, refer to the CPS published on Entrust EU's website.

3 Certificate types, validation procedures and usage

Entrust EU issues QWACs, QSealC, and QSigC Certificates (together, "Certificates" provided by the certificate services) according to European standard ETSI EN 319 411-2, eIDAS Regulation 2024/1183 and other related standards. Certificates are offered to the general public (private companies, public entities, and other legal persons, but not to natural persons), according to the terms and conditions published in Entrust EU's CPS and Subscriber Agreement, which are available on the website. Any restrictions on certificate usage are noted in CPS Sections 1.4.1, 1.4.2, 4.5, and 6.1.7.

All Certificates are signed with the SHA-256 hashing function. For further information on the supported Certificate policies (e.g. their respective OIDs and other features) see the documentation published on Entrust EU's website at <https://www.entrust.com/legal-compliance/entrust-certificate-services-repository> and the CPS.

Information about Entrust EU's relevant Root Certificates and issuing CAs are published on Entrust EU's website. To confirm Entrust EU's status as a Qualified Trust Service Provider on the Trusted List of the Government of Spain, see <https://webgate.ec.europa.eu/tl-browser/#/tl/ES>.

Entrust EU makes both Certificate Revocations Lists (CRLs) and an on-line status checking service based on the OCSP standard available to allow validation of Certificates. The URLs of both are included in all Certificates, respectively in the CRLDistributionPoint ("CDP") and AuthorityInformationAccess ("AIA") extensions.

4 Time-stamp types and usage

Entrust EU delivers a qualified time-stamping services in accordance with the Regulation (EU) No 2024/1183 ("eIDAS Regulation") and issues qualified time stamps in compliance with ETSI EN 319 421.

All time-stamps are signed with the SHA-256 hashing function. Acceptable Time Stamp Request Hashes include SHA-256, SHA-384 and SHA-512.

Time-stamps are offered to the general public (private companies, public entities, and other legal persons, but not to natural persons), according to the terms and conditions published in Entrust EU's TPS and Subscriber Agreement, which are available on the website.

Entrust EU may rate-limit and charge fees for its qualified time-stamping services.

5 Reliance limits

Certificates are issued for QWAC, QSealC, and QSigC purposes.

Limitations on the use of Certificates may be specified within the Certificates themselves in the UserNotice attribute of the CertificatePolicies extension.

Limitations on the value of transactions in which the certificate can be used may be specified in certificates, within the QCStatements certificate extension, by means of the QCEuLimitValue item.

Qualified Time-stamps guarantee an accuracy of at least one second.

All records pertaining to the life-cycle of certificates, records pertaining to the issuance of time-stamps, as well as all the CA/TSA service audit logs, are retained by Entrust EU for fifteen years.

6 Obligations of subscribers

Certificate subscribers are subject to the following obligations:

- All information provided, and all representations made, by Subscriber in relation to any Certificates are and will be complete, accurate and truthful (and Subscriber shall promptly update such information and representations from time to time as necessary to maintain such completeness and accuracy);
- Provision of verification information reasonably requested by Entrust EU or its delegate will not be unreasonably delayed;
- The Private Key corresponding to the Public Key submitted to Entrust EU in connection with a Certificate Application was created using sound cryptographic techniques, if not generated by a CA;
- All measures necessary have been taken to maintain sole control of, keep confidential, and properly protect the Private Key (and any associated access information or device – e.g., password or token) at all times;
- Any information provided to Entrust EU or to any independent third-party RAs in connection with a Certificate Application does not infringe, misappropriate, dilute, unfairly compete with, or otherwise violate the intellectual property, or other rights of any person, entity, or organization in any jurisdiction;
- The Certificate(s) will not be installed or used until the Subscriber has reviewed and verified the accuracy of the data in each Certificate;
- Subscriber will immediately respond to Entrust EU's instructions concerning (1) compromise of the Private Key associated with any Certificate and (2) misuse or suspected misuse of an Certificate;
- All use of the Certificate and its associated Private Key shall cease immediately, and the Subscriber shall promptly notify Entrust EU and request the revocation of the Certificate, if (1) any information included in the Certificate changes, is or becomes incorrect or inaccurate, or if any change in any circumstances would make the information in the Certificate Application or Certificate incorrect, misleading or inaccurate; or (2) there is any actual or suspected misuse or compromise of the Private Key (or key activation data) associated with the Public Key in the Certificate;



- All use of the (1) Certificate and (2) Private Key associated with the Public Key in such Certificate shall cease upon expiration or revocation of such Certificate and such Certificate shall be removed from the devices and/or software in which it has been installed;
- The Certificates will not be used for any hazardous or unlawful (including tortious) activities; and used only for the purpose they have been issued;
- The subject named in the Certificate corresponds to the Subscriber, and that it legally exists as a valid entity in the jurisdiction of incorporation specified in the Certificates;
- For QWACs, the Certificate shall be installed only on the server accessible at the domain name listed in the Certificate, and will only be used in compliance with all applicable laws, solely for authorized company business, and solely in accordance with the Subscriber Agreement and the CPS;
- For QWACs, the Subscriber has the exclusive right to use the domain name listed in the Certificate;
- The subject named in the Certificate corresponds to the Subscriber, and that it legally exists as a valid entity in the Jurisdiction of Incorporation or Registration specified in the Certificates.

For further information, please refer to the CPS, including Section 9.6.3.

Time-stamping subscribers must:

- verify that the time-stamp token has been correctly signed;
- check the Entrust EU validation services (i.e., CRL or OCSP) to confirm that the private key used to sign the time-stamp token has not been compromised;
- use secure cryptographic functions for time-stamping requests or software to create time-stamps;
- inform its end users (including any relevant Relying Parties) about the Entrust EU policies and practices documentation.

7 Certificate status checking obligations of relying parties

All those who rely on the information contained in Certificates (“Relying Parties”) must first verify that Certificates are not suspended or revoked. Such verification can be performed by consulting the list of revoked Certificates (CRL) published by Entrust EU or by querying the OCSP service provided by Entrust EU at the addresses (URLs) contained in the Certificates themselves.

Before relying on a time-stamp, relying parties must verify that the time-stamp has been correctly signed and that the associated certificate has not been revoked as described above.

8 Limited warranty and disclaimer/limitation of liability

For warranty and liability limitations, please refer to the provisions of the Subscriber Agreement and the CPS (in particular, see Subscriber Agreement Sections 7 – 9 and CPS Sections 9.7 - 9.9).



9 Applicable agreements, Practice statements and Policies

The agreements and conditions applying to the certificate services are found in the following documents, published on the Entrust EU website:

- Entrust EU Certification Practice Statement (CPS)
- Entrust EU Time-stamping Practice Statement (TPS)
- Subscriber Agreement

The supported Certificate/Time-stamp Policies (CP/TP) are described in the CPS/TPS; see also section 3 and 4 above.

10 Privacy policy

Entrust EU complies with the General Data Protection Regulation (EU) 2016/679 ("GDPR"), the Entrust Corporation Privacy Policy at <https://www.entrust.com/legal-compliance/data-privacy/privacy-statement> and the Entrust Data Protection Policy at <https://www.entrust.com/legal-compliance/policies/data-protection-policy>.

All records relating to Certificates and Qualified Time-stamps issued by Entrust EU (e.g. evidence of the identity of subscribers; certificate issuance requests, including acceptance of the Terms and Conditions; certificate revocation requests; etc.) are retained by Entrust EU for seven years.

11 Refund policy

For Entrust EU's refund policy, see CPS Sec. 9.1.5.

12 Applicable laws, complaints and dispute resolution

The certificate services provided by Entrust EU is subject to the law of Ottawa, Canada. The applicability, execution, interpretation and validity of the CPS/TPS are governed by the law of Ottawa, Canada, irrespective of the contract or other choice of legal provisions. For additional information, see CPS Sec. 9.13 and 9.14.

For all legal disputes related to the Entrust EU certificate services, see the alternative dispute resolution provisions at CPS Sec. 9.13. For any matter not resolved by alternative dispute resolution, the courts of Ottawa, Canada shall have exclusive jurisdiction except as otherwise provided in the CPS/TPS and Subscriber Agreement. See in particular CPS Sec. 9.13 and 9.14.

13 QTSP trust list and audit

Entrust EU is a Qualified Trust Service Provider listed on the Trust List of the Government of Spain as authorized to issue QWACs, QsealCs, QSigCs and Qualified Time-stamps in accordance with the eIDAS Regulation.

Entrust EU's certificate services are subject to annual conformity assessment, according to European norms ETSI EN 319 411-1, ETSI EN 319 411-2, ETSI TS 119 495, ETSI EN 319 421,



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and related standards by an independent, qualified and accredited auditor, as required by the eIDAS Regulation.