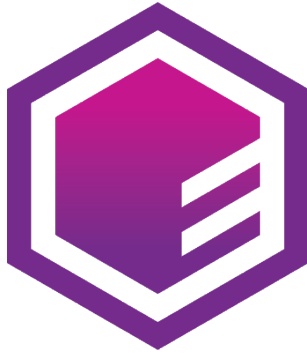




ENTRUST

**ENTRUST
CRYPTOGRAPHIC SECURITY
PLATFORM HOSTED
SERVICES**

PRODUCT PRIVACY NOTICE

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Entrust Cryptographic Security Platform Hosted Services

Product Privacy Notice

Last updated: July 22, 2026

This Product Privacy Notice describes how Entrust's Cryptographic Security Platform Hosted Services (CSPaaS) collects and processes personal data in connection with the provision of its services. CSPaaS is a cloud-based offering that combines multiple applications:

- Compliance Manager and Key Manager (previously offered together as KeyControl as a Service (KCaaS); and
- Public Key Infrastructure as a Service (PKIaaS).

This Product Privacy Notice describes personal data processing across CSPaaS. Each application within CSPaaS may process personal data independently. Additional information regarding PKIaaS-specific processing is available in the [Hosted PKI Services Product Privacy Notice](#).

Description

CSPaaS provides a unified, cloud-based platform for managing, protecting, and assessing cryptographic assets. Depending on configuration and use, CSPaaS may involve cryptographic key and related object management, certificate issuance, management, and validation, centralized visibility, compliance and risk governance for cryptographic asset, and administrative and user access to management consoles.

These capabilities are delivered through underlying applications, including Compliance Manager and Key Manager, and Public Key Infrastructure as a Service (PKIaaS).

Personal Data Collection and Processing

Application	Categories of Personal Data	Purpose of Processing
Compliance Manager and Key Manager	Account and user information (e.g., name, email address), authentication data (e.g., username, passwords)	Product configuration and user management
PKIaaS	Account and user information and certificate-related data	Certificate issuance and management, user authentication, and service delivery
All CSPaaS Applications	Technical and log data (e.g., IP address, URL address, geolocation data, system access logs)	Security monitoring and service delivery

For further details regarding the specific personal data elements processed and associated purposes for PKIaaS, please refer to the [Hosted PKI Services Product Privacy Notice](#).

Retention Period

Retention periods may vary depending on the CSPaaS application. For Compliance Manager and Key Manager, Entrust retains personal data contained in enrollment forms for the duration of the applicable customer agreement plus 30 days. Diagnostic, audit, and support log information is retained for up to one year. For PKIaaS, account information is retained for seven years following account termination. Additional information regarding PKIaaS-specific processing is available in the [Hosted PKI Services Product Privacy Notice](#).

Use of Subprocessors

Entrust uses sub-processors to support CSPaaS. For the current list of sub-processors, visit <https://www.entrust.com/legal-compliance/data-privacy/sub-processors>.

International Data Transfers

Personal data processed for CSPaaS may be hosted in data centers located in the U.S., EU, or Canada depending on the application used and the customer's configuration.

To the extent that customers are in a different country than where their data is hosted, there may be cross-border transfers of personal data. Entrust makes cross-border transfers of personal data in accordance with relevant data privacy law requirements (e.g., European Commission approved Standard Contractual Clauses (and/or their UK and Switzerland equivalents) if they are not in a country that has the benefit of an [adequacy decision](#)).

Data Protection Measures

For more information on how Entrust processes personal data collected by CPSaaS, please refer to Schedule 2 Annex II to the Standard Contractual Clauses of our standard customer data processing addendum (DPA) found [here](#).

Data Privacy Rights

The customer is a controller of all personal data processed by Entrust for the purpose of providing CSPaaS, including in situations where the underlying applications are integrated with other Entrust products or services. Entrust Corporation, as the processor/service provider, will assist the customer, to the extent reasonable and practicable, in responding to data subject requests the customer receives with respect to CSPaaS.

Amendments to this Privacy Notice

Entrust may update this Product Privacy Notice to reflect changes to our services or as required by applicable law. Where we make material changes to this Notice, we will publish the updated notice in

advance of the changes taking effect, and where appropriate, notify Customers to enable them to assess any impact on their own obligations.

Contact Information

For questions about this product privacy notice, please contact privacy@entrust.com. For Entrust's general privacy statement, please click [here](#).