



February 8, 2024

To Whom It May Concern,

This is a letter of description for Entrust customers related to the PCI-DSS compliance of Entrust's "Datacard MX Series" card issuance systems.

Our MX controller software controls all operations of the MX, MXD and MXi systems. This software is not considered a payment application under the definition provided by the PCI SSC. We do perform regular internal technical vulnerability assessments of our systems. Additionally, Entrust engages with a PCI Approved Scanning Vendor (ASV) on a regular basis for our own internal Adaptive Issuance software – to assess the security of our internal implementation to Payment Card Industry Security Standards Council (PCI SSC) Payment Application Data Security Standards (PA-DSS) requirements.

Entrust's software security assurance function is tightly integrated into our software development process. This process has defined milestones, process artifacts and checkpoints, which allow for oversight and approval from key stakeholders. The Entrust Software Security Assurance Program defines a structured and managed approach to ensure that our products deliver a consistent, repeatable level of security to our customers. Every release of the Entrust secure issuance software suite follows this secure development lifecycle. Software security assessment includes both penetration testing and automated scanning (DAST, SAST, and Open Source Compliance).

Entrust secure issuance software products are used to perform EMV data preparation and personalization by multiple issuers worldwide. Entrust designs and engineers its personalization software and hardware products to conform to payment associates' security guidelines and PCI Council's security standards. In addition, Entrust regularly conducts internal vulnerability scans, and orders penetration testing of its products annually by qualified security personnel, in accordance with compliance standards and best practices.

In addition to ongoing internal security testing, Entrust leverages a PCI Approved Scanning Vendor (ASV) to conduct penetration testing on our own secure issuance software platform. The latest versions available are penetration tested annually within our financial instant issuance hosted environment as part of our ongoing PCI CP (card production) certification that is validated by Visa and MasterCard annually.



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SECURING A WORLD IN MOTION

Latest Penetration Tests by Approved Scanning Vendor(ASV)	
Date	Software Version
January 2024	Adaptive Issuance™ Instant Financial Issuance 8.2.5 Adaptive Issuance™ EMV Data Prep and Perso 8.2.5 Adaptive Issuance™ Device Management Software 8.2.5

If you have further questions, please contact Entrust Customer Service at 1-800-568-4598.

Best Regards,

Jordan Avnaim
Chief Information Security Officer
Entrust