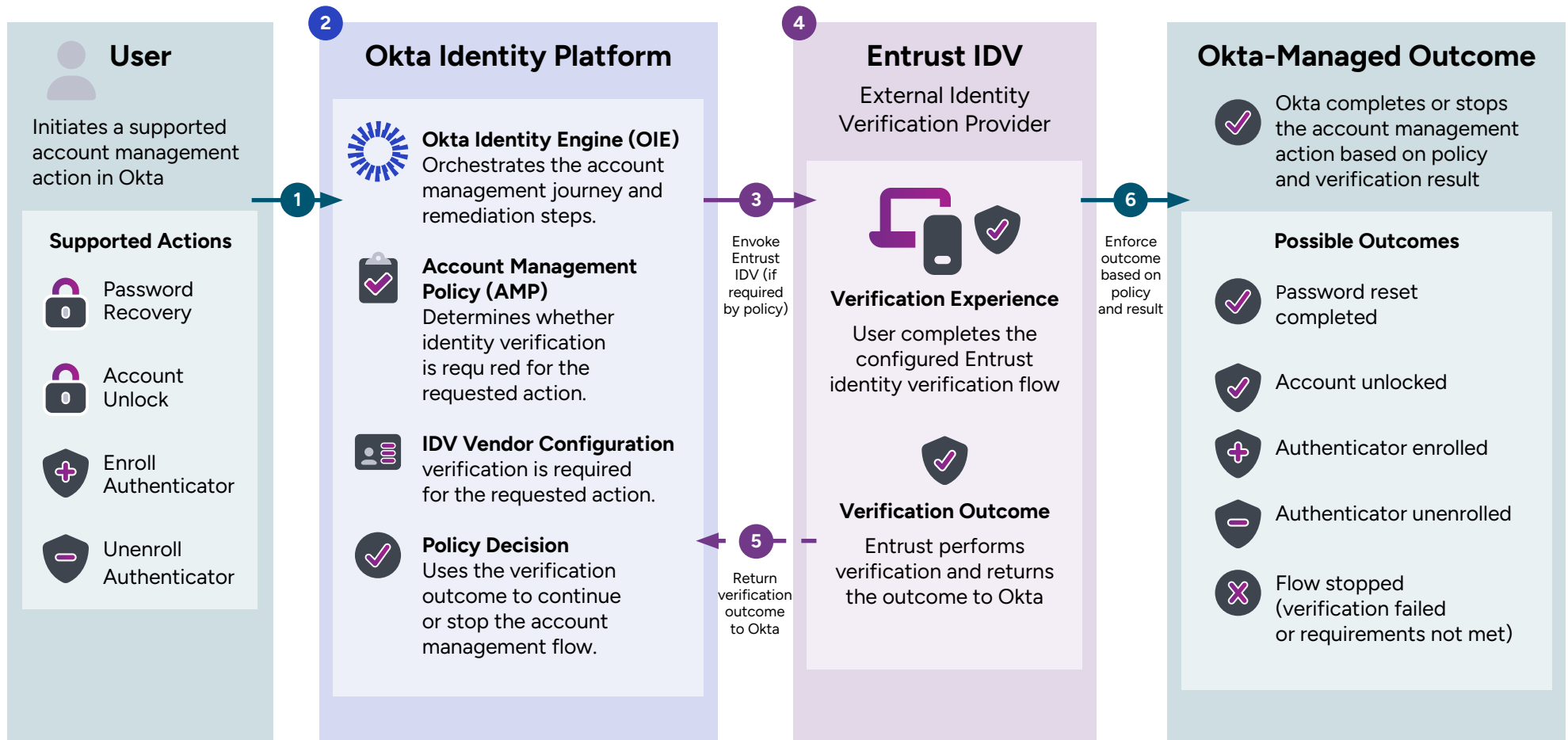


Entrust IDV Reference Architecture for Okta Account Management

Identity Verification for Okta Recovery and Authenticator Lifecycle flows



End-to-End Flow Summary:

- 1 User initiates one of the supported account management actions in Okta
- 2 Okta evaluates the Account Management Policy for the requested action
- 3 If policy requires IDV, IOV for verification
- 4 User completes the Entrust verification experience
- 5 Entrust returns the verification outcome to Okta
- 6 Okta applies the policy outcome and continues or stops the account management action.

Scope: Okta-supported account management IDV flows only.

