



**ENTRUST**

# Entrust Authority Security Manager

nShield® HSM Integration Guide for Linux

2024-02-12

# Table of Contents

|   |    |
|---|----|
| 1. Introduction   | 1  |
| 1.1. Product configuration  | 1  |
| 1.2. Supported nShield hardware and software versions   | 1  |
| 1.3. Requirements   | 2  |
| 2. Install and configure directory service  | 3  |
| 2.1. Install directory service  | 3  |
| 2.2. Configure directory service  | 3  |
| 3. Install and configure the Entrust nShield HSM  | 5  |
| 3.1. Select the protection method   | 5  |
| 3.2. Install the HSM  | 5  |
| 3.3. Install the nShield Security World Software and create the Security World  | 6  |
| 3.4. Create the OCS or Softcard in the CA server  | 6  |
| 4. Install the Entrust Authority Security Manager   | 9  |
| 4.1. Install the Entrust Authority database   | 9  |
| 4.2. Create Master Users  | 10 |
| 4.3. Install the Entrust Authority Security Manager   | 11 |
| 5. Configure the Entrust Authority Security Manager   | 13 |
| 5.1. Establish a preload session  | 13 |
| 5.2. nShield Edge pre-configuration   | 15 |
| 5.3. Configure the Entrust Authority Security Manager   | 15 |
| 6. Test the integration   | 29 |
| 6.1. Initialize Entrust Authority Security Manager  | 29 |
| 6.2. Launch a Entrust Authority Security Manager shell  | 29 |
| 6.3. Show the Entrust Authority Security Manager status   | 30 |
| 6.4. Show the Entrust nShield HSM status  | 30 |
| 6.5. Import a key from the Entrust Authority Security Manager database  | 31 |
| 6.6. Export the key from the nShield HSM to the Entrust Authority Security Manager database                                   | 32 |
| 6.7. List all keys  | 33 |
| 6.8. List all certificates  | 34 |
| 6.9. Back up Entrust nShield HSM Security World files   | 35 |
| 7. Troubleshooting  | 36 |
| 7.1. (-8973) Could not connect to the Entrust Authority Security Manager service. Security Manager service may not be running | 36 |
| 7.2. ./config_authority.sh fails to detect the PKCS11 library   | 36 |
| 7.3. Error encountered querying CA hardware   | 37 |

|  |           |
|--|-----------|
| 7.4. (-77) Problem reported with crypto hardware .....   | 37        |
| 7.5. Cannot initialize: Current Unix user does not have proper group membership to access Security Manager ..... | 37        |
| 7.6. HSM logs show missing algorithms errors that are not configured by Security Manager during startup.....     | 38        |
| 7.7. No Hardware Device Found.....   | 38        |
| 7.8. (-2684) General hardware error.....   | 38        |
| 7.9. Database backup failed during the Entrust Security Manager configuration.....                               | 39        |
| 7.10. Security Manager configuration fails.....  | 39        |
| 7.11. nShield Edge Cluster Status.....   | 40        |
| <b>8. Additional resources and related products .....</b>  | <b>41</b> |
| 8.1. <a href="#">nShield Connect</a> .....   | 41        |
| 8.2. <a href="#">nShield as a Service</a> .....  | 41        |
| 8.3. <a href="#">nShield Edge</a> .....  | 41        |
| 8.4. <a href="#">Entrust digital security solutions</a> .....  | 41        |
| 8.5. <a href="#">nShield product documentation</a> .....   | 41        |

---

# Chapter 1. Introduction

The Entrust Authority Security Manager is a Public-Key Infrastructure (PKI) solution. The Entrust nShield Hardware Security Module (HSM) securely store and manage encryption keys. This document describes how to integrate both for added security of your PKI.

The HSM is available as an appliance or nShield as a Service (nSaaS). Throughout this guide, the term HSM refers to nShield Solo, nShield Connect, and nShield Edge products.

## 1.1. Product configuration

Entrust tested the integration with the following versions:

| Product                   | Version   |
|---------------------------|-----------|
| Entrust Security Manager  | v10.0.31  |
| PostgreSQL                | v11_7_RH8 |
| Red Hat Enterprise Server | v8.4      |

## 1.2. Supported nShield hardware and software versions

Entrust successfully tested with the following nShield hardware and software versions:

| Product    | Security World Software | Firmware                 | Netimage | OCS | Softcard | Module |
|------------|-------------------------|--------------------------|----------|-----|----------|--------|
| nSaaS      | 13.3.4                  | 12.72.1 (FIPS Certified) | 12.80.5  | ✓   | ✓        |        |
| Connect XC | 13.4.4                  | 12.72.1 (FIPS Certified) | 12.80.5  | ✓   | ✓        |        |
| nShield 5c | 13.4.4                  | 13.2.2 (FIPS Pending)    | 13.3.2   | ✓   | ✓        |        |

| Product      | Security World Software | Firmware                 | Netimage | OCS | Softcard | Module |
|--------------|-------------------------|--------------------------|----------|-----|----------|--------|
| nShield Edge | 13.4.4                  | 12.72.0 (FIPS Certified) |          | ✓   | ✓        |        |



Module Protected keys are no longer supported in Entrust Security Manager v10.0 and above.

### 1.3. Requirements

To integrate the HSM and Security Manager, you require:

- A dedicated Linux server for the installation.
- Access to Entrust TrustedCare Portal <https://trustedcare.entrust.com/>.

Familiarize yourself with:

- The Entrust Security Manager (<https://www.entrust.com/digital-security>).
- The nShield HSM: *Installation Guide* and *User Guide*.
- Your organizational Certificate Policy, Certificate Practice Statement, and a Security Policy or Procedure in place covering administration of the PKI and HSM:
  - The number and quorum of administrator cards in the Administrator Card Set (ACS) and the policy for managing these cards.
  - The number and quorum of operator cards in the Operator Card Set (OCS) and the policy for managing these cards.
  - The keys protection method: Module, Softcard, or OCS.
  - The level of compliance for the Security World, FIPS 140 Level 3.
  - Key attributes such as key size, time-out, or needed for auditing key usage.



Entrust recommends that you allow only unprivileged connections unless you are performing administrative tasks.

---

# Chapter 2. Install and configure directory service

Installation and configuration steps:

1. [Install directory service](#)
2. [Configure directory service](#)

## 2.1. Install directory service

The Entrust Authority Security Manager requires an LDAP (Lightweight Directory Access Protocol) compliant directory service or a third-party LDAP-compliant X.500 directory. A remote OpenLDAP directory service with a self-signed certificate was used in this integration. See [PSIC-Entrust Authority Security Manager x](#) for the list of directory services supported.

1. Install the required directory service.
2. Add the following firewall rule if accessing a directory in another server:

```
firewall-cmd --add-port=389/tcp
```

## 2.2. Configure directory service

The Entrust Authority Security Manager directory schema configuration is described in [Entrust Authority Security Manager 10.0 Documentation Suite - Issue x](#).

1. Implement the configuration corresponding to your directory service.

The following directory service parameters are used in this integration:

- Top Level DN: `dc=entrustsm,dc=local`
- CA Directory Location: `ou=CAentry,dc=entrustsm,dc=local`
- Director Administrator: `cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local`
- First Officer: `cn=FirstOfficer,ou=CAentry,dc=entrustsm,dc=local`

2. Test access to the directory services:

```
[root@entrust-sm-linux ~]# ldapsearch -x -H ldap://<Name_or_IP> -D  
"cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local" -b "cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local" -s  
sub -W
```

```
Enter LDAP Password:
# extended LDIF
#
# LDAPv3
# base <cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local> with scope subtree
# filter: (objectclass=*)
# requesting: ALL
#
# EntrustAdmin, CAentry, entrustsm.local
dn: cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local
objectClass: top
objectClass: person
objectClass: organizationalPerson
objectClass: inetOrgPerson
uid: entrustadmin
sn: Administrator
userPassword:: e1NTSEF9d1l6U0huV2w3Wm90MFJPTTFDbVhzVjIycHhyckkvREw=
description: Security Manager Directory Administrator
cn: EntrustAdmin

# search result
search: 2
result: 0 Success

# numResponses: 2
# numEntries: 1
```

---

# Chapter 3. Install and configure the Entrust nShield HSM

Installation and configuration steps:

1. [Select the protection method](#)
2. [Install the HSM](#)
3. [Install the nShield Security World Software and create the Security World](#)
4. [Create the OCS or Softcard in the CA server](#)

## 3.1. Select the protection method

OCS, Softcard, or Module protection can be used to authorize access to the keys protected by the HSM. When selecting your protection method take into consideration:

- Your organization's security policy.
- Unattended startup requirements.

The OCS or Softcard needs to be presented initially when configuring the Entrust Authority Security Manager. In production, unattended startup is possible in some scenarios.

## 3.2. Install the HSM

Install the nShield Connect HSM locally, remotely, or remotely via the serial console. See the following nShield Support articles and the *Installation Guide* for the HSM:

- [How to locally set up a new or replacement nShield Connect](#)
- [How to remotely set up a new or replacement nShield Connect](#)
- [How to remotely set up a new or replacement nShield Connect XC Serial Console model](#)



Access to the Entrust nShield Support Portal is available to customers under maintenance. To request an account, contact [nshield.support@entrust.com](mailto:nshield.support@entrust.com).



### 3.3. Install the nShield Security World Software and create the Security World

To install the nShield Security World Software and create the Security World:

1. Install the Security World software as described in *Installation Guide* and the *User Guide* for the HSM. This is supplied on the installation disc.
2. Add the Security World utilities path `/opt/nfast/bin` to the system path.
3. Open the firewall port 9004 for the HSM connections.
4. Open a command window and confirm the HSM is **operational**:

```
# enquiry
Server:
  enquiry reply flags none
  enquiry reply level Six
  serial number      530E-02E0-D947 7724-8509-81E3 09AF-0BE9-53AA 9E10-03E0-D947
  mode                operational
...
Module #1:
  enquiry reply flags none
  enquiry reply level Six
  serial number      530E-02E0-D947
  mode                operational
...
```

5. Create your Security World if one does not already exist, or copy an existing one. Follow your organization's security policy for this. Create extra ACS cards as spares in case of a card failure or a lost card.



ACS cards cannot be duplicated after the Security World is created.

6. Confirm the Security World is **usable**:

```
# nfkminfo
World
  generation 2
  state      0x37270008 Initialised Usable ...
...
Module #1
  generation 2
  state      0x2 Usable
...
```

### 3.4. Create the OCS or Softcard in the CA server

The OCS or Softcard and associated passphrase will be used to authorize access to the keys protected by the HSM. Typically, one or the other will be used, but

---

rarely both.

### 3.4.1. Create the OCS

To create the OCS:

1. Ensure file `/opt/nfast/kmdata/config/cardlist` contains the serial number of the card(s) to be presented, or the wildcard `"*"`.
2. Open a command window as an administrator.
3. Run the `createocs` command as described below, entering a passphrase or password at the prompt.

Create one card for each person with access privilege, plus the spares. In this guide, the quorum K equal and total numbers of cards N is set to 1 for simplicity.

The `--persist` option allows for removal of the OCS for save storage. Otherwise, the authentication provided by the OCS is only available while the OCS card is inserted in the HSM front panel slot, or the TVD. Notice `slot 2`, remote via a Trusted Verification Device (TVD), is used to present the card.



After an Operator Card Set has been created, the cards cannot be duplicated.

```
# createocs -m1 -s2 -N testOCS -Q 1/1 --persist
FIPS 140-2 level 3 auth obtained.

Creating Cardset:
Module 1: 0 cards of 1 written
Module 1 slot 0: Admin Card #5
Module 1 slot 2: blank card
Module 1 slot 3: empty
Module 1 slot 4: empty
Module 1 slot 5: empty
Module 1 slot 2:- passphrase specified - writing card
Card writing complete.

cardset created; hk1tu = edb3d45a28e5a6b22b033684ce589d9e198272c2
```

4. Verify the OCS was created:

```
# nfkminfo -c
Cardset list - 2 cardsets: (P)ersistent/(N)ot, (R)emoteable/(L)ocal-only
Operator logical token hash          k/n timeout name
edb3d45a28e5a6b22b033684ce589d9e198272c2 1/5 none-NL testOCS
```

The `rocs` utility also shows the OCS was created:

```
# rocs
`rocs' key recovery tool
Useful commands: `help', `help intro', `quit'.
rocs> list cardset
No. Name                Keys (recov) Sharing
  1 testOCS              0 (0)          1 of 5; persistent
rocs> quit
```

### 3.4.2. Create a Softcard

To create a Softcard:

1. Run the following command and enter a passphrase or password at the prompt:

```
# ppmk -n testSC

Enter new pass phrase:
Enter new pass phrase again:
New softcard created: HKLTU 925f67e72ea3c354cae4e6797bde3753d24e7744
```

2. Verify the Softcard was created:

```
# nfkminfo -s
SoftCard summary - 1 softcards:
Operator logical token hash          name
925f67e72ea3c354cae4e6797bde3753d24e7744 testSC
```

The `rocs` utility also shows that the OCS and Softcard were created:

```
# rocs
`rocs' key recovery tool
Useful commands: `help', `help intro', `quit'.
rocs> list cardset
No. Name                Keys (recov) Sharing
  1 testOCS              0 (0)          1 of 1; persistent
  2 testSC                0 (0)          (softcard)
rocs>
```

---

# Chapter 4. Install the Entrust Authority Security Manager

Steps:

1. [Install the Entrust Authority database](#)
2. [Create Master Users](#)
3. [Install the Entrust Authority Security Manager](#)

## 4.1. Install the Entrust Authority database

Entrust Security Manager requires a database to store information about the Certification Authority, X.509 users, and EAC entities. For a list of supported databases, see the product document *PSIC-Entrust Authority Security Manager 10.0* on Entrust TrustedCare.

An embedded Security Manager PostgreSQL database is used for the purposes of this guide. This database will be installed on the same server that will host Security Manager.

Entrust strongly recommends that you install your own supplied database on its own dedicated server. To install and configure (or upgrade) your chosen database, read your database documentation and the *Security Manager Database Configuration Guide*.

Use your own database to install and use Security Manager in a cluster. The Entrust supplied Security Manager PostgreSQL Database is not supported for a cluster environment.

1. Download the PostgreSQL Server file [SM\\_PostgreSQL\\_11\\_7\\_RH8\\_installer.tar.gz](#) from the Entrust TrustedCare online support site <https://trustedcare.entrust.com/MyProductsList>. Under **PKI**, expand **Authority**. Then select the **Security Manager** version. The PostgreSQL Server file is listed among the available downloads.
2. Extract the TAR file to a directory:

```
% mkdir /root/postgres
% cd /root/postgres
% tar zxvf /root/Downloads/SM_PostgreSQL_11_7_RH8_installer.tar.gz
```

3. Install dependencies:

```
% dnf install compat-openssl10.x86_64
```

4. Navigate to the directory where you extracted the TAR file and start the installation:

```
% cd SM_PostgreSQL_11_7_RH8_installer  
% sudo ./install_postgres.sh
```

Accept all defaults during the installation. The installer generates the following log file: `/tmp/pg_install.log`.

This process creates three users:

- PostgreSQL user account: `easm_entrust_pg`
- PostgreSQL database account: `easm_entrust`
- PostgreSQL backup database account: `easm_entbackup`

Make a note of these users and passwords.

## 4.2. Create Master Users

Master Users are responsible for controlling the Entrust Authority Security Manager software through the Security Manager Control Command Shell.

There are three predefined Master User roles: `Master1`, `Master2`, and `Master3`. These user names are case-sensitive and cannot be changed. The people chosen for these roles must be present when you initialize Security Manager, so they can choose and enter their own unique and private passwords. Also, they must have physical access to the server that hosts Security Manager, so that they can maintain the Security Manager infrastructure.

Master Users use Security Manager Control Command Shell to:

- Start and stop the Security Manager service.
- Back up and restore the Security Manager data files.
- Maintain the Certification Authority (CA), including updating the CA keys.

The Primary Group for user accounts `Master1`, `Master2`, `Master3` is `easm_entrust_pg`. The Secondary Group for user accounts `Master1`, `Master2`, `Master3` is `entrust`. These users must also belong to the `nfast` group.

By default, the Security Manager PostgreSQL Database installer creates the

---

`easm_entrust_pg` group.

To create Master Users:

1. Create the groups required for Security Manager.

All user accounts that you create for Security Manager must belong to the same group. Create these group before you create any user accounts for Security Manager.

```
% sudo groupadd entrust
```

2. Create the Master Users:

```
% sudo useradd -c "Master User 1" -g easm_entrust_pg Master1
% sudo useradd -c "Master User 2" -g easm_entrust_pg Master2
% sudo useradd -c "Master User 3" -g easm_entrust_pg Master3
```

3. Add users to groups:

```
% sudo usermod -a -G entrust Master1
% sudo usermod -a -G nfast Master1
% sudo usermod -a -G entrust Master2
% sudo usermod -a -G nfast Master2
% sudo usermod -a -G entrust Master3
% sudo usermod -a -G nfast Master3
```

4. Set the users passwords:

```
% sudo passwd Master1
% sudo passwd Master2
% sudo passwd Master3
```

## 4.3. Install the Entrust Authority Security Manager

To install the Entrust Authority Security Manager:

1. Download Security Manager for Linux `security-manager-10.0.31-3.e18.x86_64.rpm` from the Entrust TrustedCare online support site.
2. Install dependencies:

```
% yum install libnsl
```

3. Run the installer. Use the **-e** option first to remove the current installation. Then use the **-U** option to reinstall. This applies whether upgrading an older

version, or simply reinstalling the same version. Use the **-i** option for a new installation.

```
# rpm -qa | grep security
security-manager-10.0.31-3.el8.x86_64

# rpm -e security-manager-10.0.31-3.el8.x86_64
Checking Security Manager service status...

# rpm -U /root/Downloads/security-manager-10.0.31-3.el8.x86_64.rpm
warning: /root/Downloads/security-manager-10.0.31-3.el8.x86_64.rpm: Header V4 RSA/SHA256 Signature, key ID
ac33653e: NOKEY
Verifying OS support...
OS is a supported OS.
Found PG user home directory [/home/easm_entrust_pg]
Updating /etc/sudoers.d/securitymanager...
%easm_entrust_pg ALL=(easm_entrust_pg) NOPASSWD: /usr/bin/zip
%easm_entrust_pg ALL=(easm_entrust_pg) NOPASSWD: /home/easm_entrust_pg/sm_pg_initd.sh
Updating archiving settings in /var/pgsql/easm_entrust_pg_data_11/postgresql.conf
Updated archive settings in /var/pgsql/easm_entrust_pg_data_11/postgresql.conf.
#
```

---

# Chapter 5. Configure the Entrust Authority Security Manager

Steps:

1. [Establish a preload session](#)
2. [nShield Edge pre-configuration](#)
3. [Configure the Entrust Authority Security Manager](#)

## 5.1. Establish a preload session

The OCS or the Softcard must be preloaded to configure the Security Manager.

1. Create an empty file within folder `/opt/nfast/`, for example: `/opt/nfast/entrustsmtoken`. This is the token file.



Restrict access permissions to the token file to authorized persons. Otherwise it presents a security risk.

2. Edit the file `/opt/nfast/cknfastrc` and add the environment variable pointing to the location of the file created above. In addition, add the other variables shown below. The PKCS11 #11 log variables are optional.

```
# cat /opt/nfast/cknfastrc

# Softcard
CKNFAST_LOADSHARING=1

# Other variables
CKNFAST_NO_UNWRAP=1
CKNFAST_FAKE_ACCELERATOR_LOGIN=1
CKNFAST_NO_ACCELERATOR_SLOTS=1
CKNFAST_OVERRIDE_SECURITY_ASSURANCES=none

# Preload file location
NFAST_NFKM_TOKENSFILE=/opt/nfast/entrustsmtoken

# PKCS #11 log level and file location
CKNFAST_DEBUG=10
CKNFAST_DEBUGFILE=/opt/nfast/log/pkcs11.log
```



When you are using nShield with ePassport CVCA, add the variable `CKNFAST_ASSUME_SINGLE_PROCESS=0`. If ePassport Document Verifier Certificate requests are canceled, this setting ensures that the associated physical key is deleted in the HSM. For information on environment variables, see the



*User Guide* for the HSM.

3. Restart the hardserver:

```
# /opt/nfast/sbin/init.d-ncipher restart
```

4. Open a separate command window and preload the Card Set:

- The **preload -c** command for OCS.
- The **preload -s** command for Softcard.



Do not close this window throughout the Entrust Security Manager configuration. Otherwise the configuration will fail.

```
# preload -<c/s> <OCS/Softcard> -f <Location of file above> pause
```

Present the OCS cards and passphrase when prompted. For example:

```
# preload -c testOCS -f /opt/nfast/entrustsmtoken pause
2023-02-15 16:21:16: [250942]: INFO: Preload running with: -c testOCS -f /opt/nfast/entrustsmtoken pause
2023-02-15 16:21:16: [250942]: INFO: Created a (new) connection to Hardserver
2023-02-15 16:21:16: [250942]: INFO: Modules newly usable: [1].
2023-02-15 16:21:16: [250942]: INFO: Found a change in the system: an update pass is needed.
2023-02-15 16:21:16: [250942]: INFO: Loading cardset: testOCS in modules: [1]

Loading `testOCS`:
Module 1 slot 0: Admin Card #1
Module 1 slot 2: empty
Module 1 slot 3: empty
Module 1 slot 4: empty
Module 1 slot 5: empty
Module 1 slot 2: `testOCS' #1
Module 1 slot 2:- passphrase supplied - reading card
Card reading complete.

2023-02-15 16:22:01: [250942]: INFO: Stored Admin key: kfips (4c0b...) in module #1
2023-02-15 16:22:01: [250942]: INFO: Loading cardset: Cardset: testOCS (a165...) in module: 1
2023-02-15 16:22:01: [250942]: INFO: Stored Cardset: testOCS (a165...) in module #1
2023-02-15 16:22:01: [250942]: INFO: Maintaining the cardset testOCS protected key(s)=[].
2023-02-15 16:22:01: [250942]: INFO: Loading complete. Now pausing...
```



If non-persistent cards are used, then the last card in the quorum must remain inserted in the card reader. If persistent cards are used, then the last card in the quorum can be removed from the card reader.

5. Confirm the OCS or Softcard has been preloaded by running the following command back on the main window.

```
# preload -<c/s> <OCS/Softcard> -f <location of file above> nfkminfo
```

For example:

```
# preload -c testOCS -f /opt/nfast/entrustsmtoken nfkminfo
2023-10-17 16:48:09: [201880]: INFO: Preload running with: -c testOCS -f /opt/nfast/entrustsmtoken nfkminfo
2023-10-17 16:48:09: [201880]: INFO: Created a (new) connection to Hardserver
2023-10-17 16:48:09: [201880]: INFO: Modules newly usable: [1].
2023-10-17 16:48:09: [201880]: INFO: Found a change in the system: an update pass is needed.
2023-10-17 16:48:10: [201880]: INFO: Maintaining the cardset testOCS protected key(s)=[].
2023-10-17 16:48:10: [201880]: INFO: Loading complete. Executing subprocess nfkminfo
World
  generation 2
  state      0x373f000c Initialised Usable Recovery !PINRecovery ExistingClient RTC NVRAM FTO
AlwaysUseStrongPrimes !DisablePKCS1Padding !PpStrengthCheck !AuditLogging SEEDebug AdminAuthRequired
...

Pre-Loaded Objects ( 2): objecthash  module objectid  generation
edb3d45a28e5a6b22b033684ce589d9e198272c2  1 0x80a93202 1
003e04e3c07fb5791f651c992da5527779159f87  1 0x80a93201 1
```

## 5.2. nShield Edge pre-configuration

The nShield Edge exhibits slower service startup times with respect to operations, which is to be expected. If you are using an nShield Edge device, you must adjust the `.ini` file settings for Security Manager. This enables a sufficient timeout duration for the system to initialize properly:

1. Navigate to the `ini` directory. By default, this is `/opt/entrust/authority/etc/ini/entMgr.ini`.
2. Edit the `entMgr.ini` file, locate the `[login]` section, and add the following settings:

```
serviceStartStopWaitSeconds=3600
clusterStartWaitSeconds=1800
clusterStopWaitSeconds=300
```



For more information regarding these settings, refer to *Security Manager 10.0 Configuration File Management Guide Issue 5.0*, which is available on the Entrust TrustedCare Portal.

## 5.3. Configure the Entrust Authority Security Manager

The Entrust Authority Security Manager configuration is an interactive process to choose certificate algorithms, lifetimes, and other options for your Certification Authority.

1. Preload the OCS or Softcard as described in [Establish a preload session](#) if you have not yet done so.
2. Install the OpenLDAP client if you have not yet done so.
3. Make the PCKS11 cryptographical library executable by all:

```
# chmod +x /opt/nfast/toolkits/pkcs11/libcknfast.so
```

4. If logging PKCS #11 as defined in `/opt/nfast/cknfastrc`, create the following file:

```
# sudo touch /opt/nfast/log/pkcs11.log
# sudo chmod 777 /opt/nfast/log/pkcs11.log
```

5. Test access to the directory service from the Security Manager server:

```
# ldapsearch -x -H ldap://<Name_or_IP> -D "cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local" -b "cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local" -s sub -W
```

6. Become the **Master1** user:

```
# sudo su - Master1
```

7. Navigate to the Security Manager's `\bin` directory:

```
# cd /opt/entrust/authority/bin
```

8. Invoke the configuration shell script. Enter the information required when prompted as described in the table below.



If you enter a typo, continue. These can be corrected towards the end or by editing the `/opt/entrust/authdata/CA/manager/entmgr.ini` before committing.



If the configuration fails after all, do as described in [Security Manager configuration fails](#).

```
# ./config_authority.sh
```

| Prompt  | Value   |
|---|---|
| Enter the required database deployment model.   | <b>embedded</b>   |
| Enter the installation directory for Security Manager CA data ( <b>authdata</b> )                     | Select <b>Enter</b> to accept default value                               |
| Enter the full path of the CA data directory  | Select <b>Enter</b> to accept default value                               |
| Enter the Enterprise licensing information that appears on your Entrust licensing card                | Enter Serial Number, Enterprise User Limit, and Enterprise Licensing Code |
| Enter the Web licensing information that appears on your Entrust licensing card                       | Enter Web Serial Number, Web User Limit, and Web Licensing Code           |
| Enter the CVCA licensing information for domestic DVs that appears on your Entrust licensing card     | Enter the Domestic DV Serial Number or <b>Enter</b>                       |
| Enter the CVCA licensing information for foreign DVs that appears on your Entrust licensing card.     | Enter the Foreign DV Serial Number or <b>Enter</b>                        |
| Enter the DV licensing information for Inspection Systems that appears on your Entrust licensing card | Enter the IS Serial Number or <b>Enter</b>                                |
| Enter the type of Directory service   | <b>LDAP Directory</b> (default)   |
| Enter the hostname or IP address of the machine that is hosting your Directory service                | Enter hostname or IP  |
| Enter the Directory TCP port number   | <b>389</b> (default)  |
| Enter the distinguished name (DN) of your Certification Authority (CA)                                | ou=CAentry,dc=entrustsm,dc=local  |
| Enter the password for this Certification Authority (CA).   | Enter password  |

| Prompt   | Value  |
|--|--|
| Enter the full DN for the First Officer                                      | cn=FirstOfficer,ou=CAentry,dc=entrustsm,dc=local   |
| Enter the distinguished name (DN) of the Directory Administrator             | cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local   |
| Enter the password for the Directory Administrator                           | Enter password   |
| Please enter the TCP ports for the Security Manager communications protocols | Select <b>Enter</b> to accept all defaults: Entrust Proto-PKIX (PKIX) port [709], Entrust Administration Protocol (ASH) port [710], Certificate Management Protocol (PKIX-CMP) port [829], and Entrust XML Administration Protocol (XAP) port [443]: |
| Is this a Country Signing CA (CSCA) (y/n) ? [n]                              | <b>n</b> (default)   |
| Are you using a hardware device for the CA keys (y/n) ? [n]                  | <b>y</b>   |
| Enter the pathname for the CryptokiLibrary                                   | /opt/nfast/toolkits/pkcs11/libcknfast.so   |
| Choose one of:   | <b>nCipher Corp. Ltd SN : ...</b>  |
| Enter the type of key that Security Manager will use for signing operations  | <b>RSA</b> (default)   |
| Please select RSA type and corresponding key length you wish to use          | <b>RSA-2048</b> (default)  |
| Enter the algorithm that Security Manager will use for signing operations    | <b>RSA-SHA256</b> (default)  |

| Prompt  | Value                        |
|---|------------------------------|
| Enter the type of key pair that will be used for user signing and nonrepudiation keys     | <b>RSA</b> (default)         |
| Please select RSA type and corresponding key length you wish to use                       | <b>RSA-2048</b> (default)    |
| Enter the type of key pair that will be used for user encryption and dual usage key pairs | <b>RSA</b> (default)         |
| Please select RSA type and corresponding key length you wish to use                       | <b>RSA-2048</b> (default)    |
| Do you wish to work with Microsoft® Windows® applications? (y/n) ? [n]                    | <b>n</b> (default)           |
| Enter CDP URL data now (y/n) ? [y]  | <b>n</b>                     |
| Enter the password for the database user (easm_entrust) for Security Manager              | Enter password.              |
| Enter the password for the database backup user (easm_entbackup) for Security Manager     | Enter password.              |
| Enter the algorithm that will be used for database encryption                             | <b>AES-CBC-256</b> (default) |
| Choose the type of CA you wish to configure   | <b>Root CA</b> (default)     |
| Is this Root CA a Single Point of Contact (SPOC) CA (y/n) ? [n]                           | <b>n</b> (default)           |
| Enter the CA certificate lifetime in months (2-3000)                                      | <b>120</b> (default)         |

| Prompt  | Value   |
|---|---|
| Enter the CA private key usage period (20.0000-100.0000)  | <b>100</b> (default)  |
| Enter the policy certificate lifetime in days (1-3650).   | <b>30</b> (default)   |
| Do you want to enable automatic login (y/n) ? [n]   | <b>y</b>  |
| Enter section number to review, or enter 'yes' to finish  | Enter number of item to change. Otherwise enter <b>yes</b> .      |
| Would you like to verify the Directory information (y/n) ? [y]  | <b>y</b> (default)  |
| Enter the full path of your customized certificate specifications file, or press Enter to use the default | Select <b>Enter</b> to accept default value                       |
| Would you like to perform the first time initialization and start the CA now?                             | <b>Initialize CA using Security Manager Control Command Shell</b> |
| Enter password for CA hardware security module (HSM):   | Enter the OCS or Softcard passphrase                              |
| Enter new password for Master1, Master2, Master3, and First Officer                                       | Enter password  |

The following example shows the interactive session of running the shell script.

```
[Master1@entrust-sm-linux bin]$ ./config_authority.sh

Security Manager Configuration log file: /home/Master1/log/config_authority.10.0.31.log

This program will ask you for the information necessary to initialize an
Entrust Certification Authority. At the end of the questionnaire, you will
have the opportunity to review the information, make changes, and verify that
the Directory configuration is correct before commencing with the
initialization of the Certification Authority.
Press <Enter> when you are ready to continue.

We have set your environment locale to en_US.iso885915. Please ensure that your
terminal is appropriately configured, and press <Enter> to continue. Note that
your environment locale will revert to its original setting once this script is
```

complete.

SM\_Configure: Found PG Installation - /home/easm\_entrust\_pg/.pg\_installrc.  
SM\_Configure: Found PG Settings - PGDATA=/var/pgsql/easm\_entrust\_pg\_data\_11,  
PGWAL=/var/pgsql/easm\_entrust\_pg\_wal\_11,  
PGDIR=/opt/entrust/easm\_postgresql\_11.7.  
Detected an existing installation of Entrust Authority (TM) Security Manager  
PostgreSQL Database on this host.

Enter the desired database deployment model.

Select one of the following:

1. embedded
2. customer-supplied

> 1

Checking existing PG version...

You have PostgreSQL database version 11.7 installed.

=====  
Authdata Directory  
=====

By default, the Security Manager CA authdata directory will be  
'/opt/entrust/authdata'. You may select a different authdata directory. If the  
selected directory is not '/opt/entrust/authdata', a symbolic link  
'/opt/entrust/authdata' that points to the selected authdata directory will be  
created.

Enter the installation directory for Security Manager CA data (authdata).

[/opt/entrust/authdata]

=====  
CA Data Directory  
=====

Checking for existing CA data directory...

Creating CA data directory...

The CA data directory is for storing CA related data. By default, the CA data  
directory will be created as '/opt/entrust/authdata/CA'.

Enter the full path of the CA data directory.

[/opt/entrust/authdata/CA] >

Created the CA data directory /opt/entrust/authdata/CA.

Preparing subdirectories in '/opt/entrust/authdata/CA'...

Updating /home/easm\_entrust\_pg/sm\_pg.sh...

=====  
Licensing Information  
=====

Enter the Enterprise licensing information that appears on your Entrust  
licensing card.

Serial Number: xxxxxxxx

Enterprise User Limit: xxxxxxxx

Enterprise Licensing Code: xxxxxxxx

Enter the Web licensing information that appears on your Entrust licensing  
card. This is optional at this time. The information may be added at a later  
date through Security Manager Administration.

Web Serial Number: xxxxxxxx

Web User Limit: xxxxxxxx

Web Licensing Code: xxxxxxxx



Enter the CVCA licensing information for domestic DVs that appears on your Entrust licensing card. This is optional at this time. The information may be added at a later date by modifying the entmgr.ini file.

Domestic DV Serial Number:

Enter the CVCA licensing information for foreign DVs that appears on your Entrust licensing card. This is optional at this time. The information may be added at a later date by modifying the entmgr.ini file.

Foreign DV Serial Number:

Enter the DV licensing information for Inspection Systems that appears on your Entrust licensing card. This is optional at this time. The information may be added at a later date by modifying the entmgr.ini file.

IS Serial Number:

=====  
Directory Communications  
=====

Enter the type of Directory service.

Select one of the following:

- 1. LDAP Directory
- 2. Microsoft (R) Active Directory (R)
- 3. Microsoft Active Directory Lightweight Directory Services

[1] >

Enter the hostname or IP address of the machine that is hosting your Directory service.

[entrust-sm-linux] > 10.194.148.84

Enter the Directory TCP port number.

[389] >

=====  
CA Distinguished Names (DNs)  
=====

IMPORTANT: The countryName (c) attribute for all distinguished names (DNs) will be converted to uppercase by Security Manager according to ISO/IEC 3166 regardless of the case entered now or the case in the Directory.

Enter the distinguished name (DN) of your Certification Authority (CA) entry in your Directory. If there isn't already a CA DN entry in the Directory, exit this program and create one. Enter the CA DN exactly as it appears in the Directory.

[o=Your Company,c=US] > ou=CAentry,dc=entrustsm,dc=local

Enter the password for this Certification Authority (CA). Use the same password that was added when the CA's DN entry in the Directory was created. This password allows Security Manager to write certificate information to the Directory.

>

Enter the full DN for the First Officer.

[cn=First Officer,ou=CAentry,dc=entrustsm,dc=local] > cn=FirstOfficer,ou=CAentry,dc=entrustsm,dc=local

=====  
Directory Administrator  
=====

Enter the distinguished name (DN) of the Directory Administrator. Security Manager Administration requires this to log in to the Directory in order to perform maintenance tasks such as adding and removing users.

The Directory Administrator's DN may look something like this:

cn=diradm or

cn=DirectoryAdministrator,ou=CAentry,dc=entrustsm,dc=local

[cn=diradm] > cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local

Enter the password for the Directory Administrator. Use the same password that was used when the Directory Administrator was created.

>

=====  
TCP Communication Ports  
=====

Please enter the TCP ports for the Security Manager communications protocols.

Entrust Proto-PKIX (PKIX) port [709] :  
Entrust Administration Protocol (ASH) port [710] :  
Certificate Management Protocol (PKIX-CMP) port [829] :  
Entrust XML Administration Protocol (XAP) port [443] :

=====  
CSCA Configuration  
=====

Is this a Country Signing CA (CSCA) (y/n) ? [n]

=====  
Algorithms  
=====

Are you using a hardware device for the CA keys (y/n) ? [n] y

Enter the pathname for the CryptokiLibrary.

> /opt/nfast/toolkits/pkes11/libcknfast.so

Choose one of:

1. nCipher Corp. Ltd SN : 612e2474f2bad82d SLOT : 761406613

> 1

Enter the type of key that Security Manager will use for signing operations.

Select one of the following:

1. RSA
2. DSA
3. EC

[1] >

Please select RSA type and corresponding key length you wish to use.

Select one of the following:

1. RSA-1024
2. RSA-2048
3. RSA-3072
4. RSA-4096
5. RSA-6144

[2] >

Enter the algorithm that Security Manager will use for signing operations.

Select one of the following:

1. RSA-SHA1
2. RSA-SHA224
3. RSA-SHA256
4. RSA-SHA384
5. RSA-SHA512
6. RSAPSS-SHA1

- 7. RSAPSS-SHA224
- 8. RSAPSS-SHA256
- 9. RSAPSS-SHA384
- 10. RSAPSS-SHA512

[3] >

Enter the type of key pair that will be used for user signing and nonrepudiation keys.

Select one of the following:

- 1. RSA
- 2. DSA
- 3. EC

[1] >

Please select RSA type and corresponding key length you wish to use.

Select one of the following:

- 1. RSA-1024
- 2. RSA-2048
- 3. RSA-3072
- 4. RSA-4096
- 5. RSA-6144

[2] >

Enter the type of key pair that will be used for user encryption and dual usage key pairs.

Select one of the following:

- 1. RSA
- 2. EC

[1] >

Please select RSA type and corresponding key length you wish to use.

Select one of the following:

- 1. RSA-1024
- 2. RSA-2048
- 3. RSA-3072
- 4. RSA-4096
- 5. RSA-6144

[2] >

=====  
 Compatibility With Microsoft (R) Windows (R) Applications  
 =====

If you choose to work with Microsoft (R) Windows (R) applications, this will affect how Certificate Revocation Lists (CRLs) are issued after CA key update and how the CRL Distribution Point (CDP) appears in certificates.

In addition, there are other settings that you must manually configure. For more information consult the Security Manager documentation and white papers.

Do you wish to work with Microsoft (R) Windows (R) applications (y/n) ? [n]

=====  
 CRL Distribution Points (CDP) and Combined CRL  
 =====

The default CDP (cRLDistributionPoints) extension URL names can be defined now or later by editing entmgr.ini.

Enter CDP URL data now (y/n) ? [y] n

=====  
 Database Parameters  
 =====

Creating ODBC inifile '/opt/entrust/authdata/CA/.odbc.ini'...

```
Checking PostgreSQL server status ... Server is running.

Enter the password for the database user (easm_entrust) for Security Manager.
>
easm_entrust: Successfully connected to PostgreSQL.
The Entrust schema does not exist. Security Manager Configuration will now
apply the Entrust schema.
Applying and configuring full DB structure...
easm_entrust: Successfully applied initial DB structure.
easm_entrust: Successfully configured DB structure.
```

```
Enter the password for the database backup user (easm_entbackup) for Security
Manager.
>
easm_entbackup: Successfully connected to the database.
```

```
Enter the algorithm that will be used for database encryption.
Select one of the following:
    1. AES-CBC-128
    2. AES-CBC-256
    3. AES-GCM-128
    4. AES-GCM-256
    5. TRIPLEDES-CBC-192
```

```
[2] >
```

```
=====
CA Parameters
=====
```

A hierarchy of CAs comprises several CAs linked into a tree structure. There is a single CA which unites the tree into a single structure. This CA is the "Root CA". A CA which does not participate in a hierarchy is also referred to as a "Root CA" since it may have subordinates at some time in the future. Any other CA in the hierarchy is called a "Subordinate CA".

```
Choose the type of CA you wish to configure.
Select one of the following:
    1. Root CA
    2. Subordinate CA
```

```
[1] >
```

```
Is this Root CA a Single Point of Contact (SPOC) CA (y/n) ? [n]
```

```
Enter the CA certificate lifetime in months (2-3000) or to Dec 30 2999 23:59:59
UTC, whichever is shorter.
[120] >
```

```
Enter the CA private key usage period (20.0000-100.0000).
[100] >
```

```
=====
Policy Certificate Lifetime
=====
```

```
Enter the policy certificate lifetime in days (1-3650).
[30] >
1
```

```
=====
Automatic Login
=====
```

Automatic login enables service startup without entering a password. It also allows some Security Manager Control Command Shell commands to be run without a password.

Do you want to enable automatic login (y/n) ? [n] y

```
=====
Security Manager 10.0.31 Configuration Review
=====
```

- 1. Directory Comms: 10.194.148.84+389, LDAPv3, Binary
- 2. CA DNs, CRLs: ou=CAentry,dc=entrustsm,dc=local;  
cn=FirstOfficer,ou=CAentry,dc=entrustsm,dc=local
- 3. Dir Admin: cn=EntrustAdmin,ou=CAentry,dc=entrustsm,dc=local
- 4. Country Signing CA (CSCA)
  - CSCA: no
- 5. Algorithms:
  - CA Keys:
    - Signing: RSA-2048 (hardware)
    - SignatureAlg: RSA-SHA256
  - User Keys:
    - Encryption: RSA-2048
    - Signing: RSA-2048
- 6. Security Manager TCP ports:
  - PKIX-CMP: 829 Entrust-proto-PKIX: 709
  - Admin: 710 XAP: 443
- 7. CA parameters:
  - Type: Root
  - CA Cert Lifetime: 120 (months)
  - CA Key Usage Period: 100 %
- 8. Clients: Does not work with Microsoft (R) Windows (R) applications
- 9. CDP (cRLDistributionPoints extension), Combined CRL:
  - Combined CRL: Enabled

No CDPs have been defined
- 10. Database parameters:
  - Hostname/IP address: localhost
  - Port: 5432
  - Database name: easm\_DB
  - Database user: easm\_entrust
  - Encryption: AES-CBC-256
- 11. Policy certificate: Lifetime: 30 (days)
- 12. Licensing Information
  - Enterprise Serial Number: entrust
  - Enterprise User Limit: 5000
  - Enterprise Licensing Code: JWIP3QAS
  - Web Serial Number: entrust
  - Web User Limit: 5000
  - Web Licensing Code: UNTZUKR7
- 13. Autologin for services and commands:
  - Autologin: Enabled

Enter section number to review, or enter 'yes' to finish.

[yes] > yes

- Created file: /opt/entrust/authdata/CA/manager/entmgr.ini
- Created file: /opt/entrust/authdata/CA/manager/initial.certspec
- Created file: /opt/entrust/authdata/CA/optional/client\_entrust.ini
- Created file: /opt/entrust/authdata/CA/manager/entrust.ini
- Created file: /opt/entrust/authdata/CA/manager/entDvt.ini
- Created file: /opt/entrust/authdata/CA/env\_settings.sh
- Created file: /opt/entrust/authdata/CA/env\_settings.csh
- Created file: /opt/entrust/authdata/CA/optional/entrustra.ini

Most configuration problems arise from incorrect Directory settings. It is recommended that you verify that Security Manager can use the Directory

information that you have entered up to this point. If you would like to verify the Directory information, first ensure that the Directory is running.  
Would you like to verify the Directory information (y/n) ? [y]

Starting the Directory Verification Test...

Initializing test program...  
Testing directory configuration...  
Performing LDAP v3 Test.  
This test may take up to 1 minute to complete.  
Performing Client Test.  
Performing CA Credentials Test.  
Performing Diradmin Credentials Test.  
Performing CA Entry Schema Test.  
Performing CA Entry CA Certificate Test.  
Performing CA Entry CRL Test.  
Performing CA Entry Cross-Certificate Pair Test.  
Performing CA Entry Policy Certificate Test.  
Performing CRL Distribution Point Test.  
Performing Policy Certificate Distribution Point Test.  
Performing First Officer Test.  
Performing ASH Entry Test.  
Performing Diradmin Test.  
Performing Multi-Attribute RDN Test.  
Directory testing complete with no notes or errors detected.

Checking PostgreSQL server status ... Server is running.  
Stopping PostgreSQL Database server...  
Server stopped.  
Starting PostgreSQL Database server...  
PostgreSQL Database server started.

If you want to use a customized certificate specifications file instead of the default certificate specifications file, you can provide the full path to the customized file. The default certificate specifications file at '/opt/entrust/authdata/CA/manager/initial.certspec' will be renamed to 'initial.certspec.default', and 'initial.certspec' will be a copy of your customized file.

Enter the full path of your customized certificate specifications file, or press Enter to use the default.

>

Would you like to perform the first time initialization and start the CA now?  
If you need to customize any settings in entmgr.ini or initial.certspec, you should exit now and follow the procedures in the documentation.

Select one of the following:

1. Initialize CA using Security Manager Control Command Shell
2. Exit (do not initialize the CA now)

> 1

executing /opt/entrust/authority/bin/entsh -e "source  
"/opt/entrust/authdata/CA/FirstTimeInit.tcl"  
Starting first time initialization...

A Hardware Security Module (HSM) will be used for the CA key:  
nCipher Corp. Ltd SN : 612e2474f2bad82d  
The HSM requires a password.

Enter password for CA hardware security module (HSM):

Enter new password for Master1:

Confirm new password for Master1:

Enter new password for Master2:

Confirm new password for Master2:

Enter new password for Master3:

Confirm new password for Master3:

Enter new password for First Officer:

Confirm new password for First Officer:

```
Initialization starting; creating ca keys...
Initialization complete.
Starting the services...
Creating CA profile...
Creating First Officer profile...
You are logged in to Security Manager Control Command Shell.
Performing database backup...
NOTICE: pg_stop_backup complete, all required WAL segments have been archived
SUCCESS: Full backup completed successfully.
Press return to exit
```

Entrust CA is initialized and Security Manager service is running.

---

# Chapter 6. Test the integration

Steps to test integration:

1. Initialize Entrust Authority Security Manager
2. Launch a Entrust Authority Security Manager shell
3. Show the Entrust Authority Security Manager status
4. Show the Entrust nShield HSM status
5. Import a key from the Entrust Authority Security Manager database
6. Export the key from the nShield HSM to the Entrust Authority Security Manager database
7. List all keys
8. List all certificates
9. Back up Entrust nShield HSM Security World files

## 6.1. Initialize Entrust Authority Security Manager

If the Security Manager is not initialized:

1. Open a command prompt and log in as **Master1**.
2. Source the environment setting file:

```
# source /opt/entrust/authdata/CA/env_settings.sh
```

3. Run the initialization script:

```
# entsh -e "source /opt/entrust/authdata/CA/FirstTimeInit.tcl"
```

## 6.2. Launch a Entrust Authority Security Manager shell

To launch a Entrust Authority Security Manager shell:

1. Open a command prompt and log in as **Master1**.
2. Source the environment setting file:

```
# source /opt/entrust/authdata/CA/env_settings.sh
```



### 3. Open an Entrust Shell:

```
[Master1@entrust-sm-linux Master1]$ entsh
Entrust Authority (TM) Security Manager Control Command Shell 10.0.20(183)
Copyright 1994-2020 Entrust. All rights reserved.

Type 'help' or '?' for help on commands
entsh$
```

Further commands during testing are executed inside the Security Manager Shell.

## 6.3. Show the Entrust Authority Security Manager status

To show the Entrust Authority Security Manager status:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command. It may take several minutes for all the services to be up.

```
entsh$ service start
entsh$ service status
Checking service status...
amb    Maintenance                enabled up 1 processes
ash    Admin Service Handler         enabled up 4 processes
backup Automatic Backup              enabled up 1 processes
cmp    PKIX-CMP                      enabled up 2 processes
integ  Database Integrity Check      enabled up 1 processes
keygen Key Generator                  enabled up 1 processes
listen Listener Service             enabled up 1 processes
rlsvc  Revocation List Service       enabled up 1 processes
sep    Entrust proto-PKIX            enabled up 2 processes
xap    XML Admin Protocol           enabled up 2 processes
```

## 6.4. Show the Entrust nShield HSM status

To show the Entrust nShield HSM status:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command:

```
entsh$ ca key show-cahw
You must log in to issue the command.
Master User Name: Master1
Password:

**** Hardware Information ****
```

```

-----
Name:
nCipher Corp. Ltd SN : a165a26f929841fe SLOT : 761406613

Has current X.509 CA key: Y
Load Status:          hardware loaded ok
Uses Password:        Y
DB protection HW:     N
In use for X.509 CA keys: Y
In use for EAC keys:  N
ECDSA style:          4 (use raw digest padded to large digest size)

```

```

-----
**** End of Hardware Information ****

```

```

ou=CAentry,dc=enrustsm,dc=local.Master1 $

```

## 6.5. Import a key from the Entrust Authority Security Manager database

To import a key from the Entrust Authority Security Manager database to the Entrust nShield HSM:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command and select **nCipher Corp. Ltd SN :...** when prompted for **Select the destination for the new CA key**.

```

entsh$ ca key update
You must log in to issue the command.
Master User Name: Master1
Password:

Select the destination for the new CA key.
Choose one of:
1. Software
2. nCipher Corp. Ltd SN : a165a26f929841fe SLOT : 761406613
3. Cancel operation
> 2
Checking cluster status...

The cluster will be stopped and the CA key updated.
Do you wish to continue (y/n) ? [y]
Stopping cluster...

100% complete. Estimated time remaining -:- /

CA key and certificate successfully updated.
Recovering CA profile...
Starting cluster...

CA profile successfully recovered.

It is recommended that all revocation lists be re-issued. This can be done
later with the 'rl issue' command. Re-issue revocation lists now (y/n) ? [y]

```

```
Issuing CRLs, please wait ...

1 CRL(s) were issued.
1 ARL(s) were issued.
1 combined CRL(s) were issued.

Publishing CRLs, please wait ...

ou=CAentry,dc=entrustsm,dc=local.Master1 $
```

## 6.6. Export the key from the nShield HSM to the Entrust Authority Security Manager database

To export the key from the nShield HSM to the Entrust Authority Security Manager database:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command and select **Software** when prompted for **Select the destination for the new CA key**.

```
entsh$ ca key update
You must log in to issue the command.
Master User Name: Master1
Password:

Select the destination for the new CA key.
Choose one of:
1. Software
2. nCipher Corp. Ltd SN : a165a26f929841fe SLOT : 761406613
3. Cancel operation
> 1
Checking cluster status...

The cluster will be stopped and the CA key updated.
Do you wish to continue (y/n) ? [y]
Stopping cluster...

100% complete. Estimated time remaining -:- \

CA key and certificate successfully updated.
Recovering CA profile...
Starting cluster...

CA profile successfully recovered.

It is recommended that all revocation lists be re-issued. This can be done
later with the 'rl issue' command. Re-issue revocation lists now (y/n) ? [y] y

Issuing CRLs, please wait ...

1 CRL(s) were issued.
1 ARL(s) were issued.
1 combined CRL(s) were issued.

Publishing CRLs, please wait ...
```

```
ou=CAentry,dc=entrustsm,dc=local.Master1 $
```

## 6.7. List all keys

To list all keys:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command. Notice keys in both the Security Manager database and the HSM as indicated by the **hardware status** parameter below.

```
entsh$ ca key show-cache
**** In Memory CA cache ****
Record Status Legend:
  C = current key
  H = key on hold
  A = non-current key
  X = revoked or expired non-current key has been obsoleted
  HWV1 = hardware key PKCS11 V1 *** NOT SUPPORTED ***
  HWV2 = hardware key PKCS11 V2
  SW = software key

-----

Internal key index:          1
CA certificate issued by:   ou=CAentry,dc=entrustsm,dc=local
serial number:             00EA07800BF700CA7AE74BF04D102506
current CA certificate:    N
CA certificate issue date:  Tue Feb 28 16:38:35 2023
CA certificate expire date: Mon Feb 28 17:08:35 2033
subject key identifier:    0AF8F1EF5267734EDCCD8E236E9C3DE50B97E2FA
private key active:        Y
private key expired:       N
certificate expired:       N
certificate revoked:       N
revocation details:       N/A
key:                       RSA-2048
global signing policy:     RSA-SHA256 (sha256WithRSAEncryption)
record status in database: A HWV2
migrated:                  N
hardware load error:       N
hardware CKA_ID:          GBx0/RIF1FXEntMXJZITs9Ye9KQ=
hardware status: Loaded >> 'nCipher Corp. Ltd SN : a165a26f929841fe SLOT : 761406613'.

-----

Internal key index:          2
CA certificate issued by:   ou=CAentry,dc=entrustsm,dc=local
serial number:             00CC12A24A27C91E4D276DC9FBE38BE9D9
current CA certificate:    N
CA certificate issue date:  Tue Feb 28 18:38:48 2023
CA certificate expire date: Mon Feb 28 19:08:48 2033
subject key identifier:    999087C0197A1F2B78E23A9E2C300D122FE939E1
private key active:        Y
private key expired:       N
certificate expired:       N
certificate revoked:       N
revocation details:       N/A
key:                       RSA-2048
```

```

global signing policy:      RSA-SHA256 (sha256WithRSAEncryption)
record status in database:  A HWV2
migrated:                  N
hardware load error:       N
hardware CKA_ID:           oiwieKDsyaenT1vf1F/7Pq91LfE=
hardware status: Loaded >> 'nCipher Corp. Ltd  SN : a165a26f929841fe SLOT : 761406613'.

-----

Internal key index:        5
CA certificate issued by:  ou=CAentry,dc=entrustsm,dc=local
serial number:             0081F74C05EB674261F4A65791E56AC3AC
current CA certificate:    Y
CA certificate issue date: Tue Feb 28 18:42:38 2023
CA certificate expire date: Mon Feb 28 19:12:38 2033
subject key identifier:    40B6D71C76ED8B5A980EEE3F04A012907964E7A0
private key active:        Y
private key expired:       N
certificate expired:       N
certificate revoked:       N
revocation details:       N/A
key:                       RSA-2048
global signing policy:      RSA-SHA256 (sha256WithRSAEncryption)
record status in database:  C SW
migrated:                  N
hardware load error:       N
hardware CKA_ID:           N/A
hardware status: CA Hardware not used.

-----

**** End of In Memory CA cache ****

```

## 6.8. List all certificates

To list all certificates:

1. Open a Security Manager Shell, see [Launch a Entrust Authority Security Manager shell](#).
2. Type the following command:

```

entsh$ ca cert list
You must log in to issue the command.
Master User Name: Master1
Password:
Serial Type      Issue Date      Expiry Date      Post  Revoked
[1]  CA          2023/02/28 16:38:35  2033/02/28 17:08:35  yes
[2]  CA          2023/02/28 18:38:48  2033/02/28 19:08:48  yes
[3]  LINK        2023/02/28 16:38:35  2033/02/28 17:08:35  yes
[4]  LINK        2023/02/28 18:38:48  2033/02/28 17:08:35  yes
[5]  CA          2023/02/28 18:42:38  2033/02/28 19:12:38  yes
[6]  LINK        2023/02/28 18:38:48  2033/02/28 19:08:48  yes
[7]  LINK        2023/02/28 18:42:38  2033/02/28 19:08:48  yes

The certificate with serial number [5] is the current CA certificate.

Serial Numbers:
[1] 00EA078000BF7000CA7AE74BF04D102506
[2] 00CC12A24A27C91E4D276DC9FBE38BE9D9
[3] 00C3BDDF34F21FC3720DE6094F850B9355
[4] 00BA867D4755A8AA3615A619B9E60EA910

```

---

```
[5] 0081F74C05EB674261F4A65791E56AC3AC
[6] 00FAAB3B0087366C1755A30D87A97C6FD2
[7] 00AF7099D604B91E5D56070AAB4E67DD7F
```

```
ou=CAentry,dc=entrustsm,dc=local.Master1 $
```

## 6.9. Back up Entrust nShield HSM Security World files

To back up Entrust nShield HSM Security World files:

1. Back up the `/opt/nfast/kmdata/local` directory.

Such a backup of Security World files must be performed after any new key generation or Security World administration activities.

2. Store the backup files according to your organization's disaster recovery instructions.

## Chapter 7. Troubleshooting

- (-8973) Could not connect to the Entrust Authority Security Manager service. Security Manager service may not be running
- ./config\_authority.sh fails to detect the PKCS11 library
- Error encountered querying CA hardware
- (-77) Problem reported with crypto hardware
- Cannot initialize: Current Unix user does not have proper group membership to access Security Manager
- HSM logs show missing algorithms errors that are not configured by Security Manager during startup
- No Hardware Device Found
- (-2684) General hardware error
- Database backup failed during the Entrust Security Manager configuration
- Security Manager configuration fails
- nShield Edge Cluster Status

### 7.1. (-8973) Could not connect to the Entrust Authority Security Manager service. Security Manager service may not be running

The Entrust service is not running in the Entrust Authority Master Control shell (`entsh$`).

Resolution:

1. Open the Master Control shell (`entsh$`).
2. Log in with `Master1`.
3. Run `Service Start`.

### 7.2. ./config\_authority.sh fails to detect the PKCS11 library

Script is checking if there is execute permissions on `libcknfast.so`.

Resolution:

1. Give execute permissions to `/opt/nfast/toolkits/pkcs11/libcknfast.so`:

```
% chmod +x /opt/nfast/toolkits/pkcs11/libcknfast.so
```

## 7.3. Error encountered querying CA hardware

When you are configuring Security Manager, you see the following message:

```
Are you using a hardware device for the CA keys (y/n) ? [n] y
Enter the pathname for the CryptokiLibrary.
[/opt/nfast/toolkits/pkcs11/libcknfast.so] >
Error encountered querying CA hardware.
```

Resolution:

1. Make sure you have an OCS card in the HSM. If a card is already inserted, take it out and insert it again.
2. After the card is in place, the script should be able to see the HSM.

## 7.4. (-77) Problem reported with crypto hardware

When initializing Entrust SM, you see the following message:

```
Initialization starting; creating ca keys...
(-77) Problem reported with crypto hardware.
GenerateKeyPairX509
Press return to exit
```

Resolution:

1. Ensure the `/opt/nfast/cnkfastrc` is as defined in [Configure the Entrust Authority Security Manager](#).

## 7.5. Cannot initialize: Current Unix user does not have proper group membership to access Security Manager

When initializing Entrust SM, you see the following message:

```
Starting first time initialization...
!StartMgrProc(es): (1) Operation not permitted @ src/manager/mush/Mush.cpp.351
```



```
cannot initialize: Current Unix user does not have proper group membership to access Security Manager.  
(1) Operation not permitted  
Press return to exit
```

Resolution:

1. Make sure the **Master1** primary group is `easm_entrust_pg`:

```
sudo usermod -g easm_entrust_pg Master1
```

## 7.6. HSM logs show missing algorithms errors that are not configured by Security Manager during startup

Security Manager performs a FIPS self-test. This includes many algorithms and functions beyond those explicitly configured to be used once operational. These tests are required by FIPS 140 conformance.

Resolution:

1. Security Manager treats any algorithm that is not available during self-test as for information only.
2. FIPS Self Tests HSM log errors do *not* stop the Security Manager startup.

## 7.7. No Hardware Device Found

During the configuration of Security Manager, the message **No Hardware Device Found** appears every time, even if the correct library is selected.

Resolution:

1. Make sure that `entconfig.ini` and `entrust.ini` both have the correct PKCS #11 library setting.
2. Ensure that any HSM service is running.

## 7.8. (-2684) General hardware error

HSM Service is not available.

Resolution:

1. Ensure that any HSM service is running and responding.

---

## 7.9. Database backup failed during the Entrust Security Manager configuration

Another symptom is "walfile failed to appear". Refer to technote [https://trustedcare.entrust.com/articles/en\\_US/Technote/DB-Backup-Fails](https://trustedcare.entrust.com/articles/en_US/Technote/DB-Backup-Fails).

Resolution:

1. Edit the **archive\_command** parameter in the following files as described above:
  - `/var/pgsql/easm_entrust_pg_data_11/postgresql.conf`
  - `/opt/entrust/easm_postgresql_11.7/etc/postgresql.conf`
2. Ensure the correct ownership of these files:

```
# chown easm_entrust_pg:easm_entrust_pg /var/pgsql/easm_entrust_pg_data_11/postgresql.conf
# chown easm_entrust_pg:easm_entrust_pg /opt/entrust/easm_postgresql_11.7/etc/postgresql.conf
```

## 7.10. Security Manager configuration fails

This procedure also applies when switching HSMs.

1. Stop the Entrust Authority Security Manager service.

```
# sudo /opt/entrust/authority/bin/startstop.sh stop
# sudo ps -ef | grep entsh
...
Master1  75611      1  0 15:09 ?        00:00:36 entmon mon -sepsocket=3 -ashsocket=5 -cmpsocket=15
-xapsocket=17
...
# sudo kill 75611
```

2. Removed older configuration data.

```
# sudo rm -rf /opt/entrust/authdata
```

3. Uninstall the PostgreSQL database.

```
# sudo /root/postgres/SM_PostgreSQL_11_7_RH8_installer/uninstall_postgres.sh
Uninstall log file is /tmp/pg_uninstall.log
Checking current PostgreSQL database version...
...
Uninstall-PostgreSQL: Completed successfully.
```

4. Reinstall the PostgreSQL database as described in [Install the Entrust Authority database](#). After reinstalling, make sure to delete all three users, user home directories, and entrust group, before recreating them.
5. Reinstall the Entrust Authority Security Manager as described in [Install the Entrust Authority Security Manager](#).
6. Configure the Entrust Authority Security Manager as described in [Configure the Entrust Authority Security Manager](#).

## 7.11. nShield Edge Cluster Status

Ensure that the `entMgr.ini` file is as defined in [nShield Edge pre-configuration](#).

The nShield Edge exhibits slower service startup times with respect to operations, which is to be expected. When checking the cluster status after initial set-up, you may encounter services with a "down" status or an "unknown" cluster status. To ensure proper initialization of the cluster and services, Entrust recommends allowing a few minutes for the system to complete the process. After sufficient time has passed, the services and cluster should display the correct status.

In some cases you will need to start the cluster manually. For example:

```
entsh$ cluster status
ca_wide_entry  disabled
localhost     enabled    quiescent **LOCAL**

entsh$ cluster start
Starting cluster...

entsh$ cluster status
ca_wide_entry  enabled
localhost     enabled    quiescent **LOCAL*
```



For more information regarding the cluster status, refer to *Security Manager 10.0 Cluster Management Guide Issue 4.0*, which is available on the Entrust TrustedCare Portal.

---

## Chapter 8. Additional resources and related products

8.1. nShield Connect

8.2. nShield as a Service

8.3. nShield Edge

8.4. Entrust digital security solutions

8.5. nShield product documentation