

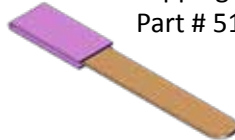
Cleaning the Printhead on Desktop Retransfer Printers

The following procedures describe how to clean the printhead on desktop retransfer printers to provide optimal print quality. Clean the printhead each time you change the ink ribbon.

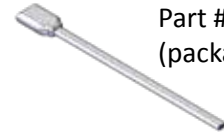
Use the following items to clean the printhead:



Lapping Stick Support
Part # 529107-001



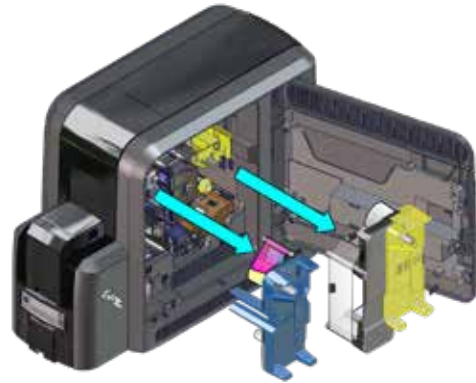
Lapping Stick
Part # 510108-001



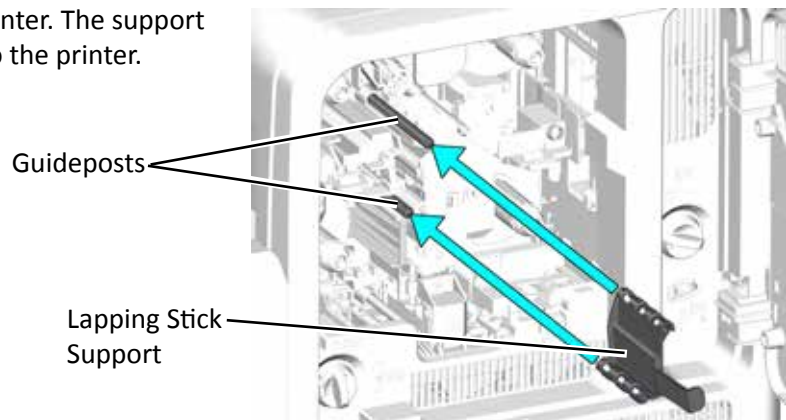
Cleaning Swab
Part # 507377-001
(package of 5 swabs)

Do the following to clean the printhead:

1. Prepare the printer.
 - a. Power off the printer.
 - b. Unlock the printer and open the printer access door.
 - c. Remove the ink ribbon and retransfer film cartridges.



2. Insert the lapping stick support into the printer. The support tool fits over the guideposts and slides into the printer.

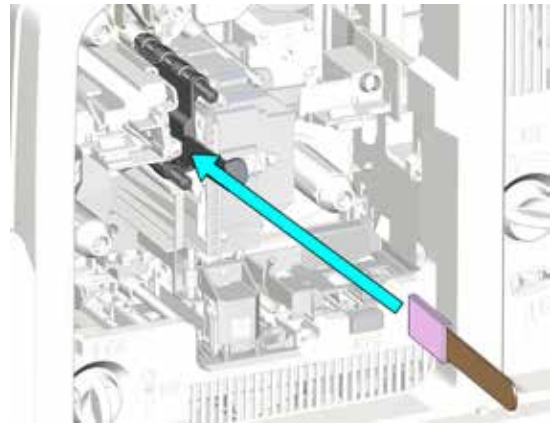


3. Clean the printhead with the lapping stick.
 - a. Open and remove the lapping stick from its package.




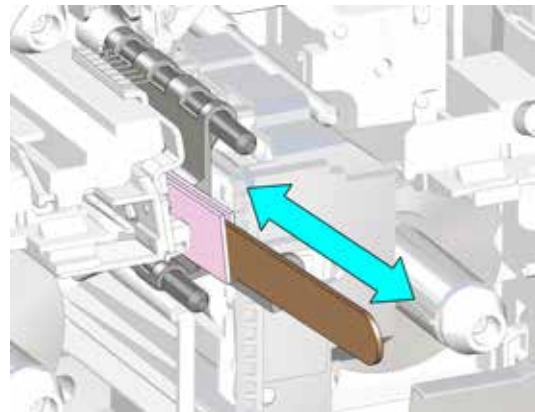
Do not remove the pink lapping paper from the lapping stick.

- b. Insert the lapping stick into the lower portion of the support tool. Slide it in until it stops.

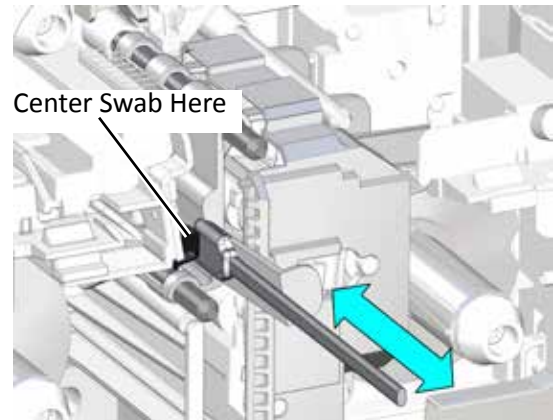


- c. Move the lapping stick back and forth 3 times to clean the printhead.
d. Remove the lapping stick from the support tool.

 You can use the lapping stick twice, one cleaning per side. Replace the lapping stick in its package after the first use.



4. Clean the printhead with the cleaning swab.
a. Open the cleaning swab package.
b. Insert the cleaning swab into the support tool. Center the swab as shown in the illustration (or toward the top of the support tool handle).
c. Move the cleaning swab back and forth 3 times to remove any remaining debris from the printhead area.
d. Remove the cleaning swab from the support tool.
5. Remove the support tool from the printer.



6. Replace the ink ribbon and retransfer film cartridges and close the printer access door.
7. Power on the printer and print one or more test cards to verify the print quality.

HINTS AND TIPS

- Use only the lapping stick and cleaning swabs to clean the printhead. Other materials can stick to the printhead and cause damage.
- Discard the lapping stick after the second use.
- Use the cleaning swab one time only. Discard the swab after cleaning the printhead.

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