

# MPKI ENTERPRISE CA (PRO+) SERVICES

## MANAGEMENT WITH ENTRUST MANAGED PKI

Secure and enable your evolving enterprise with trusted identity with the world's leading PKI provider on your side.

With Entrust Managed PKI CA (Pro+) Services, our experts help enterprises manage their Entrust PKI, helping ensure best practices, policies, and procedures are applied to user/device identities (certificates).

Both data centers are compliant to ISO 27001 and the UK data center is compliant to tScheme.

Service	Service Description	mPKI Pro + NA	mPKI Pro + UK
<b>Customer CA entry (standard configuration of allowed searchbase)</b>	Deployment of the customer's searchbases (e.g., people, devices), and specific certificate policies for the customers. Commonly the certificate policies will simply be a copy of the default policies.	Yes	Yes
<b>Administration services (URS/UMS)</b>	Basic certificate management capability; includes the provisioning of two LRAs who may require hardware access tokens or any other applicable key storage mechanisms. UK MPKI - Standard: UMS, Optional: URS	Yes	Yes
<b>Enrollment protocols supported during onboarding (CSRES, MDMWS, MDMWS-SCEP, CSR-SCEP, EST, CMPv2)</b>	Support to enrollment protocols (certificate signing requests - CSRs). UK MPKI - Standard: CSRES, CSR-SCEP, Optional: MDMWS, MDMWS-SCEP, EST, CMPv2)	Yes	Yes
<b>New digital ID configuration</b>	Enrollment protocol is already configured and supported within the deployed MPKI service.	Yes	Yes
<b>Email notification</b>	Automated email messages to administrators or users to notify an event occurrence. UK MPKI - Doesn't support	Yes	No
<b>Certificate expiry notifications</b>	Configurable automated expiry notification of certificates to users or administrators. UK MPKI - Doesn't support	Yes	No
<b>Configurable search base (restricted configuration of OUs)</b>	Configuration of OUs - Initial setup is restricted to administrators, devices, and people; MAC/other custom requirements are addressed through this custom search base setup. UK MPKI: Optional	Yes	Yes
<b>Role-based administration controls</b>	Ability to create multiple roles with permissions over different user sets/groups. UK MPKI: Optional	Yes	Yes
<b>Secure email exchange within/ between the organization(s) by publishing encryption certificates over internet via LDAP</b>	Encryption of email between users requires access to a recipient's encryption certificate. Customers that wish to exchange email within their organization or between organizations may request that Entrust provide access to their encryption certificate over the public internet. UK MPKI: Does not support this use case of encryption certificates being made available via LDAP via internet. LDAP replication is also not supported due to the local GDPR & other regulations.	\$\$*	No
<b>UMS (and URS) customer Logo</b>	Ability to upload the customer logo. UK MPKI: Does not support	Yes	No
<b>LDAP replication</b>	Customers that need to have their end-user certificates copied into customer-operated directories can utilize the LDAP replication service. LDAP replication is a directory independent process; the customer may operate any LDAP-compliant directory with the requisite object classes. UK MPKI: Does not support	\$\$*	No

NA = North America UK = United Kingdom \*\$\$ - Available for additional cost



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Custom cert types (same as digital ID)	Customer may request specialized certificate modification including Adobe signing, or specific extended key usage settings.	Yes	Yes
Delta CP/CPS	Customized certificate policy and practices statements based on our core policy documents tailored to the customer's specific implementation. UK MPKI: Does not support as base CP/CPS is not followed	Yes	No
Additional issuing CAs	Any additional issuing certificate authorities (CA) that need to be added post onboarding for either production or test instance.	\$\$*	\$\$*
Audited root key generation ceremony	Generating the CA keys in a trusted manner, observed by a third party that can testify to the procedures that were performed and ensure the integrity and trust in the infrastructure for both the customer and third parties.	Yes	Yes
Audit logs, system audits	Access to audit logs and system audits - separated out for a specific customer. UK MPKI: Supports RA logs only, via raw SPLUNK feed. Doesn't support audit logs and system audits; as per scheme regulation audit logs and system logs cannot be shared.	Yes	No
OCSP	Dedicated customers can optionally request OCSP for an additional price.	\$\$*	\$\$*
mPKI - Premium Technical Account Manager	<ul style="list-style-type: none"> <li>• Single point of contact for support oversight and advocacy</li> <li>• Monthly Conf-call SLA Performance reporting</li> <li>• Monthly Conf-call Service Activity Report (LRA verification, enhancements reqs, bugs, etc.)</li> <li>• TAM delivered Operational Activity briefings - customized per customer</li> <li>• Personal High Severity Incident Care</li> <li>• 10 hrs/yr TAM-driven mPKI operations Service Consultation                             <ul style="list-style-type: none"> <li>- Additional hours of Service Consultation billed as T&amp;M</li> </ul> </li> <li>• 2 annual conf-call service review meetings (use cases, expansion opportunity, roadmap discussions, etc.)</li> <li>• 1 annual on-site visit for technical and service review assessments</li> </ul> UK MPKI: Not available	\$\$*	No
CA Gateway	Enterprise PKI Certificate Lifecycle Management and operational management across all your Entrust certification authorities (CAs)	\$\$*	\$\$*
Test CA	Provided in line with the Dedicated CA package. Though Silver support is applicable by default, SLA commitment is not applicable for Test CA.	\$\$*	\$\$*
Managed EDC root CA	Offline root CA hosted and managed by Entrust	\$\$*	\$\$*
Enrollment protocols supported post onboarding	CSRES, MDMWS, MDMWS-SCEP, CSR-SCEP, EST, CMPv2	\$\$*	\$\$*
Third-party integrations (CAGW, customer premises integration)	Any Non-Entrust product, as per customer request, being integrated to work with MPKI hosted solutions are referred to as third-party integrations.	\$\$*	\$\$*

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 [Learn more at entrust.com](https://www.entrust.com)



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