

DATASHEET

Entrust Fleet Optimization Services

Harness powerful data to drive performance

Managing day-to-day operations of a large fleet of issuance devices can be a costly and time-consuming process. Remote Monitoring and Management software empowers issuers with real-time status updates for the printers and embossers across their entire fleet. With Entrust Fleet Optimization Services, you can harness the data driven by Remote Monitoring and Managing to gain operational efficiencies and cost savings.

Meet your dedicated expert

The Fleet Optimization Service assigns an Entrust dedicated expert specifically to your organization. This individual will get to know your organization's unique processes, needs, and risks. They will complete thorough analysis to provide recommendations for best practices and improved operational efficiency for your instant issuance fleet of devices.

Services provide the following:	Gold	Silver
Printer performance analysis	3/year	2/year
Supply consumption analysis	3/year	2/year
System performance analysis	3/year	2/year
System recommendations	3/year	2/year
Site visit	1/year	1/year
Remedial training (as needed)	2/year	1/year
Supply & maintenance procedures evaluation	2/year	1/year

Two service levels for your specific needs

Fleet Optimization is an annual subscription service offered at two distinct service levels: Gold and Silver. The difference between the service levels is the number of times throughout the year that the Entrust expert will perform analyses and provide recommendations.

What’s included with Fleet Optimization Service

PERFORMANCE ANALYSIS	SUPPLY CONSUMPTION ANALYSIS	SYSTEM PERFORMANCE ANALYSIS
Prevent faults within your branch. Detailed reports generated by a dedicated expert will help identify and correct printer/embosser issues that may lead to a situation where you are unable to serve your customers. At-a-glance information includes: • Most productive printers/embossers • Most available printers/embossers • Printers/embossers with the most failures • Fault history report – itemized failure and common faults • Device cleaning updates	We will help you save on supply costs by identifying which printers/embossers, branches, or regions are consuming the most supplies, and recommending better replenishing procedures. Coupled with Supplies Management, Entrust will take care of all supply replenishment for you. No need to replenish your stock or estimates the amount of supplies you’ll need every month.	Your dedicated expert takes an end-to-end look at the performance of your entire system. This analysis provides a top-level system view, as well as performance and productivity data from each branch.

SYSTEM RECOMMENDATIONS FROM EXPERIENCED ANALYSTS

Our expert will provide a detailed analysis with yield recommendations for optimizing the performance of your instant issuance fleet. Our analysis and recommendations will help you combat system downtime, identify root cause, drive operational efficiency, and keep your systems running as smoothly as possible.

ALSO INCLUDED WITH FLEET OPTIMIZATION

Basic and remedial training for customer’s Remote Monitoring and Management administrator and operators is also included. Your expert will also visit your site annually to perform an in-person review and consultation.