

INCLUDING THE FOLLOWING PRODUCTS

Artista® CR825 Instant Issuance System

INSPECTION OF PRODUCT UPON RECEIPT

The following warranty applies to your Entrust Artista® CR825 Instant Issuance System (“System”).

You must examine all components of your System immediately upon receipt. In the event that any component is missing, damaged or visibly defective, you must notify Entrust or the Entrust authorized service provider who sold you the product, within thirty (30) days from the date of delivery of the product. If you fail to give notice as required, you will be deemed to have accepted the product and waived any claim you may have against Entrust and/or the Entrust authorized service provider with respect to damage or defects discoverable at delivery.

PRODUCT WARRANTY

Entrust Datacard warrants that a new System will be free from defects in materials or workmanship for a period of thirty-six (36) months from the later of (i) date of shipment from Entrust Datacard, or, (ii) with proof of purchase, from the date of purchase by End-User Customer. The warranty for a factory-refurbished System is ninety (90) days.

If the System proves to be defective in materials or workmanship during the warranty period, Entrust Datacard will at its option either repair or replace the System or refund the purchase price. Any new System that is repaired or replaced under the warranty will be warranted for the longer of the remainder of the original warranty period or ninety (90) days. A factory-refurbished System that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty period. All Printers or Printer components replaced under warranty will become the property of Entrust.

PRINthead WARRANTY

Entrust warrants that the thermal printhead delivered with your Instant Issuance System (“Printhead”) will be free from defects in materials or workmanship for the shorter of sixty (60) months or the life of the Instant Issuance System itself, both effective from the later of (i) the date of shipment from Entrust, or (ii) with proof of purchase, from the date of purchase of the Instant Issuance System by the End-User Customer.

If the Printhead proves to be defective in materials or workmanship during the warranty period, Entrust will at its option either repair or replace the Printhead or refund its purchase price, pro-rated to reflect the period of its effective use. A Printhead that is repaired or replaced under the warranty will be warranted for the shorter of sixty (60) months or the life of the Instant Issuance System.

All Printheads replaced under warranty will become the property of Entrust Datacard.

EXCEPTIONS

Printer or Printhead replacements, repairs, adjustments or parts replacements that are the result of accident, force majeure, abuse, misuse, use in an unsuitable operating environment, unauthorized modification or maintenance, or the use of peripherals, supplies or software that are not supplied by Entrust are not covered by the warranty and will be charged using Entrust's then-current rates. All parts replaced under warranty will become the property of Entrust.

WARRANTY RETURN PROCEDURE

In order to make a warranty claim, you must first contact either Entrust (see below) or the Entrust authorized service provider noted on the packing slip. You will be responsible for packaging the warranted item and for the cost of freight and insurance to ship it to the designated Entrust or authorized service provider location. Entrust or the authorized service provider will bear the cost of freight and insurance to return the item to you.

US Phone number:	1-800-328-3996
North America	Email: north.america.cust.serv@entrust.com
Latin America and Caribbean	Email: americas@entrust.com
Europe, Middle East and Africa	Email: emea.customer.service@entrust.com
Asia Pacific	Email: dcap.admin@entrust.com

LIMITATION OF LIABILITY

THE FOREGOING WARRANTIES ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND OR NON-INFRINGEMENT.

YOUR SOLE REMEDY FOR BREACH OF THIS LIMITED WARRANTY SHALL BE AS EXPRESSLY SET FORTH ABOVE. NEITHER ENTRUST NOR THE RESELLER OF THE PRODUCT SHALL BE LIABLE TO YOU FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR OTHER SIMILAR DAMAGES OR CLAIMS, INCLUDING LOSS OF PROFITS, LOSS OF USE, OR ANY OTHER COMMERCIAL DAMAGE EVEN IF ENTRUST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND IN NO EVENT SHALL ENTRUST OR ITS RESELLER'S AGGREGATE LIABILITY FOR ANY DAMAGES TO YOU OR ANY THIRD PARTY EXCEED THE PRICE PAID FOR THE PRODUCT REGARDLESS OF THE NATURE OR FORM OF THE CLAIM.