### Full-Service Maintenance Agreement

**Maximized efficiency – minimized cost**
A full-service hardware maintenance agreement (maintenance contract) is a valuable addition to your Datacard Central Issuance solution. It ensures your system operates at the highest level of production efficiency – with low fixed maintenance and service costs.

**Maximize uptime and increase efficiency**
Whether it’s regularly scheduled maintenance, supply restocking, or emergency service issues, downtime is costly. Continual monitoring and immediate support from dedicated service technicians maximizes uptime.

**Optimize production**
Highly experienced Entrust technicians with specialized expertise set up and maintain your issuance system based on best practices for optimal production.

**Reduce internal burden – reallocate resources**
Eliminate the need for internal staff to manage supply restocking and maintenance. Refocus internal resources on other production and efficiency initiatives.

**Eliminate surprise costs**
Transform maintenance from a highly variable line item to a reliable, planned expense. This enables accurate budget forecasting and planning, and it eliminates surprise costs in the event of emergency issues.

**Reduce total cost of ownership**
A full-service hardware maintenance contract lowers lifetime maintenance costs. Experienced technicians ensure service is done right the first time, every time.

**Continuous support for evolving production needs**
As your issuance program evolves – from increased demand to new issuance technologies and requirements – Entrust experts will be there to adjust and optimize your system to meet your needs.

### YOUR SERVICE INCLUDES:
- Faster response for emergency issues
- Regular maintenance automatically scheduled
- Consistent supply restocking
- Expert service from technicians trained and experienced with Datacard issuance hardware

All at one low fixed cost.