



# ENTRUST

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## Service Pack Release Notes

### Entrust Desktop Retransfer Printer Firmware

This document provides a summary of a service pack to the desktop retransfer printer firmware.

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#### Version Information

<b>Firmware Version</b>	R4.51.1-5002
<b>Release Date</b>	April 2023
<b>Component Versions:</b>	
• Printer BSP	R4.50.21-20
• Embosser Firmware Version	E1.1.53-1
• Laminator Firmware Version	L1.1.6-16
• Laser Firmware Version	Z1.1.0-302
• Multi-hopper Firmware Version	M1.3.0-2
• Impresser Module	I1.1.3-2
• Smart Card Coupler	DE-ABCM_L_DC2_211006_CCID_PCSC
• HID Omnikey Smart Card Coupler	HID Global 5127 CK 01000069

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#### Affected Printers

- Entrust Artista® CR805 Retransfer Printer
  - Entrust Artista® CR803 Retransfer Printer
  - Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems
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#### R4.51.1-SP1 Firmware Release

R4.51.1 adds support for updated hardware components in the printer. **Printers running R4.51.1 firmware cannot be downgraded to firmware versions earlier than R4.51.1.**

## Improvements

- Added support for new MultiHopper hardware revision.
- Added setting to choose single-wire Duali coupler firmware update logic (leave as-is or force to match version in printer firmware). OMNIKEY coupler firmware will always be left as-is regardless of the setting.