



# ENTRUST

## Release Notes

### Entrust Desktop Retransfer Printer Firmware

This document provides a summary of a release to the desktop retransfer printer firmware.

#### Version Information

<b>Firmware Version</b>	R4.51.2-SP1 R4.11.2-SP1
<b>Release Date</b>	October 2023
<b>Component Versions:</b>	
• Printer	R4.51.2-5001 R4.11.2-5001
• Printer BSP	R4.50.21-32 R4.10.21-32
• Embosser Firmware Version	E1.1.54-3
• Laminator Firmware Version	L1.1.6-16
• Laser Firmware Version	Z1.1.0-302
• Multi-hopper Firmware Version	M1.3.0-2
• Impresser Module	I1.1.3-2
• Smart Card Coupler	DE-ABCM_L_DC2_211006_CCID_PCSC

#### Affected Printers

- Entrust Artista® CR803 and CR805 Retransfer Printer
- Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems

## Firmware Release for Dual Hardware Configurations

Artista® firmware releases now support multiple hardware configurations. These configurations are identified by the leading portion of the firmware version. R4.1x or R4.5x. firmware is available as either a stand-alone update application or as firmware files.

The firmware update application **FirmwareUpdate\_R4P.51.2-5001\_R4S.11.2-5001.exe** contains all the necessary firmware files and will automatically identify the hardware configuration and apply the correct firmware to the printer.

The FLS files **R4P\_51\_2\_5001.fls** and **R4S\_11\_2\_5001.fls** are used by the Adaptive Issuance™ Issuance Device Management software to update printer firmware. If you do not have this software, use the stand-alone update application to update your printer firmware.

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## Previous Release Information

Hardware Platform	Release	Build
R4.5x	R4.51.2	R4.51.2-8
R4.1x	R4.11.2	R4.11.2-8

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## Added Features and Improvements

- Corrected adhesive cleaning card problem when CleaningProcess is set to EnhancedVertical. The EnhancedVertical cleaning process is now only used for isopropanol cleaning cards.