



ENTRUST

Service Pack Release Notes

Entrust Desktop Retransfer Printer Firmware

This document provides a summary of a service pack to the desktop retransfer printer firmware.

Version Information

Firmware Version	R4.10.3-SP5
Release Date	October 2021
Update of Released Version	R4.10.3-SP4
Component Versions:	
• Printer Application	R4.10.3-5022
• Printer BSP	R4.1.15-0
• Embosser Firmware Version	E1.1.51-1
• Laminator Firmware Version	L1.1.6-15
• Laser Firmware Version	Z1.1.0-302
• Multi-hopper Firmware Version	M1.1.5-5
• Impresser Module	I1.1.2-1
• Smart Card Coupler	DE-ABCM_L_DC2_200108_CCID_D
• HID Omnikey Smart Card Coupler	HID Global 5127 CK 01000069

Affected Printers

- Entrust Artista® CR805 Retransfer Printer
- Entrust Artista® CR803 Retransfer Printer
- Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems

Service Pack Changes

This firmware service pack includes the following changes

- Improvement for card short edge print quality when using primerless supplies.
- Multi-hopper improvements.
- Fix for occasional 103 errors when running R4.10.3-SP4.