



Service Pack Release Notes

Entrust Datacard™ Desktop Retransfer Series Printer Firmware

This document provides a summary of the R4.9.2-SP1 service pack to the desktop retransfer printer firmware.

Version Information

Firmware Version	R4.9.2-SP1
Release Date	September 2018
Update of Released Version	R4.9.2-7
Updated Component Versions	<ul style="list-style-type: none">• Printer Application• Printer BSP• Embosser Application• Laminator Application• Multi-Hopper• Laser• Smart Card Coupler
	<ul style="list-style-type: none">• R4.9.2-5000• R4.1.9-0• E1.1.49-1• L1.1.6-9• M1.1.1-12• Z1.1.0-302• DE-ABCM_L_DC2_161214

Affected Printers

- Entrust Datacard™ CR805™ Retransfer Card Printer
- Entrust Datacard™ CR825™ and CE875™ Instant Issuance Systems

R4.9.2-SP1 Changes

This firmware service pack includes the following changes to R4.9.2-7:

Firmware version R4.9.2 included improvements to increase the throughput of the printer. The value selected for a new setting, **CardSpeedupLength**, caused printing artifacts on the trailing edge of the card for a small number of printers. R4.9.2-SP1 changes the value of the setting to eliminate the artifact.

- Access Level: **WebService**
- Printer Manager location: **Printer Setting > Retransfer**
- Setting name: **CardSpeedupLength**
- Default Value: **16 mm**
- Current Value: **16 mm**

The default and current values are forced to 16 by the firmware update.