



Cryptographic Center of Excellence Crypto Health Check Schedule

Service Overview

Entrust’s Cryptographic Center of Excellence (“CryptoCoE”) portfolio of Professional Services Offerings provides the Customer with the consulting services and expertise needed for the Customer to build its own CryptoCoE. Under the Crypto Health Check (“CHC”) Offering, Entrust uses specialized tools as well as interviews with key Customer personnel to perform a cryptographic discovery and assessment, leading to a report of findings, analysis and recommendations to improve cryptographic health in the Customer’s environment.

The Agreement for the CHC Offering is made up of this Schedule, the Entrust General Terms and Conditions available at <https://www.entrust.com/general-terms.pdf> (“General Terms”), and an Order (as defined in the General Terms) for a Crypto Health Check.

1. **Definitions.** Capitalized terms not defined in this Schedule have the meanings given to them in the General Terms.
 - 1.1. “Expert by Your Side hours” or “EBYS hours” means for the Offering Term, Entrust will provide remote consulting and technical support that is limited to the purchased number of hours in the form of telephone or email assistance (provided during normal business hours), coordinated through an assigned Entrust project manager, to address general inquiries, questions, issues or changes related to the services provided by Entrust.
 - 1.2. “Technical Account Manager” or “TAM” means a dedicated Technical Account Manager, who is focused on ensuring the Customer’s technical product needs are met, while providing escalation support and product roadmap direction.

2. **Service Details.**

- 2.1. **Subscription Level and Entitlements.** Customer will receive the applicable entitlements set out below for the subscription level specified in the applicable Order. Additional hosts (for host scans and Network Scans) and Expert By Your Side hours may be purchased as a separate line item on an Order or under an additional Order.

Entitlements	Basic Subscription	Pro Subscription	Premium Subscription
Engagements per Year	1	2	4
Number of physical/virtual hosts on which Host Scan will be performed.	25	25	25
Number of physical/virtual host on which Network scan will be performed.	50	50	50
TAM	No	No	Yes
Expert By Your Side hours	10	25	50

- 2.2. **Scope.** The scope of the CHC Offering shall be limited to the entitlements described in the above table. EBYS hours may be used for remediation of findings.

2.3. Out of Scope. The items below are outside the scope of the CHC Offering. Entrust has a rich portfolio of service offerings and could assist the Customer on the tasks below in a separate engagement:

- Development of custom code
- Installation and/or configuration of hardware and/or operating systems
- Installation and/or configuration of supporting network components
- Development and execution of a formal test plan
- Legal advice
- Remediation of the findings beyond use of the EBYS hours included in the purchased package.
- PKI Health Check
- PKI and/or Crypto Governance consulting
- Travel or any work on Customer’s premises

2.4. Stages and Responsibilities. The table below set out the stages of the CHC Offering and the respective responsibilities of Entrust and Customer at each stage. The Entrust project manager (“PM”) has overall responsibility for ensuring delivery of the CHC Offering to the Customer. The PM is the Customer’s single point of contact with Entrust for the duration of the engagement, providing co-ordination of resources, tracking and closure of action items, and schedule, requirements and financial management. These steps will be completed for each Engagement, with the number of Engagements per year depending on the Customer subscription level as per the table above.

Stage	Entrust Responsibilities	Customer Responsibilities
1: Kickoff meeting	<ul style="list-style-type: none"> • Identify the targeted host and IP services to scan • Understand the business role and severity of each target • Schedule the engagement steps and explain dependencies 	<ul style="list-style-type: none"> • Assign a project manager • Engage and manage the required Customer resources • Provide information on the machine to scan • Provide crypto policy document (if applicable)
2: Software Deployment	<ul style="list-style-type: none"> • Install (or support Customer in installing) the applications server and database components • Provide documentation, package and support the deploy the agent on the targeted servers 	<ul style="list-style-type: none"> • Provide required virtual machines to host scanning software and database components • Enable the required network connection • Deploy the agent on the targeted servers
3: Scan and Data Collection	<ul style="list-style-type: none"> • Perform the network and host scans to gather data 	<ul style="list-style-type: none"> • Provide needed IT support • Provide remote access to the applications server • Perform required configuration of firewall rules to allow network scans
4: Analyze	<ul style="list-style-type: none"> • Analyze the data to identify the main concerns to build the HealthCheck report 	<ul style="list-style-type: none"> • Provide access to the data • Provide remote access to the applications server • Respond to Entrust’s questions

Stage	Entrust Responsibilities	Customer Responsibilities
5: Risk Assessment and Compliancy	<ul style="list-style-type: none"> Engage consultant to evaluate the gaps and construct a summary report of cryptographic findings and recommendations based on the internal Entrust report 	<ul style="list-style-type: none"> Provide access to the data Provide remote access to the applications server Respond to Entrust's questions
6: Report Presentation and advise	<ul style="list-style-type: none"> Meeting to review the summary report and discuss the proposed mitigations and recommendations 	<ul style="list-style-type: none"> Engage the sponsor team and decision maker

3. **Proprietary and Third Party Vendor Products.** The network and server scans described in Section 2.1 (Service Details) above are conducted using InfoSec Global's AgileSec Analytics software ("AgileSec Analytics"). If Customer already has its own licensed version of the AgileSec Analytics software, it hereby authorizes Entrust to use AgileSec Analytics for the purposes set out in this Statement of Work. Otherwise, Customer authorizes Entrust to accept by click-through on Customer's behalf the AgileSec Analytics end user license agreement, a copy of which is available at <https://www.infosecglobal.com/eula>, and install a copy of AgileSec Analytics for use exclusively in connection with the CHC Offering. Customer agrees not to use such copy of AgileSec Analytics itself but hereby appoints Entrust as the exclusive user. In addition, Entrust may also install and use its own software tools for the purpose of performing its responsibilities hereunder. For clarity, if Customer wishes to acquire a license to AgileSec Analytics or to any commercially available Entrust software for its own use, this may be provided pursuant to a separate agreement between the parties.

4. **Deliverables.**

- 4.1. Entrust will provide the following deliverable(s) ("Deliverables") as part of the CHC Offering: Cryptographic Health Check Report of cryptographic findings and recommendations.
- 4.2. Entrust delivers all documents to its customers in Adobe Acrobat PDF format. This eliminates dependence on a common word processor, provides document integrity and reduces the possibility of transmitting macro viruses to our customers. Upon request, Entrust can also deliver documents in Microsoft Word format.
- 4.3. Entrust is committed to delivering high quality services and products to its customers. All Deliverables will be subject to peer review and require Entrust Project Manager approval before being delivered to Customer. This also applies to situations where Entrust has chosen to sub-contract certain activities or Deliverables to our partner organizations.

5. **Assumptions and Limitations.**

- 5.1. Entrust personnel shall not be available or on stand-by for non-Entrust tasks
- 5.2. All work to be performed during regular business hours.

6. **Fees.** Customer will pay Entrust the costs and fees for the CHC Offering as set out in the applicable Order, which are payable in accordance with the Order and the General Terms.

7. **Warranty.** Entrust Datacard warrants that the Professional Services it provides as described in this Schedule shall be performed in a professional manner in keeping with reasonable industry standards.

8. **Term and Termination.**

8.1. The CHC Offering is sold on a subscription basis. Unless otherwise specified on the Order, the



Offering Term will commence on the date that the Order is accepted by Entrust and will continue in effect for a period of one (1) year, unless terminated in accordance with the Agreement.

- 8.2. In addition to the termination rights in the General Terms, Entrust may terminate the Agreement with respect to the CHC Offering and refuse any additional Orders for the CHC Offering if Customer commits a material breach of this Schedule and fails to remedy such material breach within thirty (30) days after delivery of notice of the occurrence or existence of such breach or such longer period as may be agreed to in writing by Entrust.

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