



ENTRUST



Protect your Entrust investment

ID issuance services offerings

Comprehensive care for your instant issuance ecosystem

Your ID issuance program is an essential strategy that elevates the consumer experience. Managing every component within your ecosystem requires a trusted partner and expert care. With experience in thousands of successful deployments, Entrust brings extensive knowledge and support to protect your program and minimize downtime. Our service offerings enable you to keep your hardware and firmware up to date. As a result, you will ensure business continuity and make the most of your ID issuance investment.

Learn about instant ID issuance services at [entrust.com](https://www.entrust.com)



Protect your Entrust investment

Keep your equipment up and running

ON-CALL



ID Issuance On-call Support Program

Available for a fixed yearly fee. An Entrust certified technician will come on-site in one day or sooner to troubleshoot problems and fix repairs. You'll have on-call access to the fastest system repairs possible, as well as operational consulting.

AVAILABLE FOR:

Entrust Artista® CR805 Retransfer Printer, Entrust Artista® CR805 Retransfer Printer with Card Lamination Module*, Entrust Artista CR805 Retransfer Card Printer with Tactile Impression Module*, Entrust Sigma DS3 Direct-to-Card ID Printer, Entrust Sigma DS3 Direct-to-Card ID Printer with Card Lamination Module*, Entrust Sigma DS3 Direct-to-Card ID Printer with Tactile Impression Module*

RAPID REPLACEMENT



Depot Repair - Rapid Replacement

Available for a fixed yearly fee. If a repair is needed, a replacement system will be shipped and pick-up of the defective unit will be arranged. The average downtime in this plan is one to two business days.

AVAILABLE FOR:

Entrust Artista® CR805 Retransfer Printer, Entrust Artista® CR805 Retransfer Printer with Card Lamination Module*, Entrust Artista CR805 Retransfer Card Printer with Tactile Impression Module*, Entrust Sigma DS3 Direct-to-Card ID Printer, Entrust Sigma DS3 Direct-to-Card ID Printer with Card Lamination Module*, Entrust Sigma DS3 Direct-to-Card ID Printer with Tactile Impression Module*

* Laminators with a custom tactile die are not eligible for on-call or rapid replacement services.



Learn more at
entrust.com



ENTRUST

Global Headquarters
1187 Park Place, Minneapolis, MN 55379
U.S. Toll-Free Phone: 888 690 2424
International Phone: +1 952 933 1223

Entrust and the hexagon logo are trademarks, registered trademarks, and/or service marks of Entrust Corporation in the U.S. and/or other countries. All other brand or product names are the property of their respective owners. Because we are continuously improving our products and services, Entrust Corporation reserves the right to change specifications without prior notice. Entrust is an equal opportunity employer. ©2021 Entrust Corporation. All rights reserved. AM22Q1-id-issuance-service-overview-fl